UMASS/AMHERST
312066 0278 1494 6

COMPREHENSIVE OFFENDER EMPLOYMENT RESOURCE SYSTEM (COERS)

AGENCY	CONTACT PERSON	TELEPHONE
COERS Central 95 Berkeley Str. Suite 202 Boston, MA 02116	Philip Brown	(617) 338-1053/4 727-8561/8939
COERS-Boston 80 Broad Str. Boston, MA 02110	Virgnia Pratt	(617) 338-1096/ 1444
COERS- Worcester 81 Plantation Str. Worcester, MA 01604	Sandra McCauley	(508) 791-2157
COERS-Fall River 170 Pleasant Str. Fall River, MA 02740 Mailing Add: P.O Box 2054 Fall River, MA 02721	Eugene Butler	(508) 675-1580/9
COERS-Lawrence 1 Parker Str. Lawrence, MA 01843	Cheryl Watson/ Richard Wells	(508) 688-7594
COERS-Springfield 140 Wilbraham Ave. Springfield, MA 01109	Donna Hobart	(413) 737-9544
COERS-Lowell 10 Kearney Square Lowell, MA 01852	Janet Hardman	(508)453-4570
COERS-New Bedford 800 Purchase Str. #360 New Bedford, MA 02740	Candida Royster	(508) 992-7665
COERS-Pittsfield 246 North Str. #210. Pittsfield, MA 01201	Ken Demers	(413) 443-7706
COERS-Brockton / Brockton Jobs Training 144 Main Street, Brockton, MA 02401	Kathy Hourihan	(508) 587-6115

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COERS

THE COMPREHENSIVE OFFENDER EMPLOYMENT RESOURCE SYSTEM

RESOURCE DIRECTORY

914/47

EDITOR'S NOTES

The **Comprehensive Offender Employment Resource System** (COERS) dedicates this resource directory to case managers and all human service professionals working with ex-offenders, and those requiring basic services in order to have an adequate standard of living. In this difficult fiscal climate, an up-to-date, and easily revisable resource manual is increasingly necessary. By the printing and dispersal of this directory, we at COERS hope to link the services provided to those wishing to access them. It is understood that once this directory is on the desk of various human service providers, much of the information will require updating (so swiftly does the fluctuating economy affect human service/non-profit agencies!). However, we have formatted the directory (to make it look like a manual) so that new material can be inserted into the binder and obsolete information discarded.

Points to note: The directory is organized county-wise with maps of each county and listings of towns spelled out at the beginning of every county. Service categories for each listing have been coded. The index to the codes are at the back and front of the directory as well as before county listings, for easy reference. All listings have been arranged alphabetically, however for those agencies beginning with 'The' e.g. "The Comprehensive Offender Employment Resource System" - the 'the' is counted as part of the alphabetical organization. The directory was initiated through a detailed questionnaire sent out state-wide. All those agencies who responded have been included. If you desire your agency to be included in the next edition, please call or write to **COERS at 95 Berkeley Street, Suite 202, Boston, MA 02116. Phone: (617) 338-1053/4.**

The Comprehensive Offender Employment Resource System (COERS) wishes to acknowledge, with thanks, all the hard work of our project interns **Heba Nimr (Tufts University) and Peter Skamarycz (Northeastern University)**. Their painstaking data gathering, compiling and editing as well as good humor made this directory an enjoyable and challenging project. Both Heba and Peter accomplished a great deal despite a heavy school load and made themselves a niche at COERS. We are sorry to see them leave and strongly maintain that their professors, employers and co-workers are fortunate to have Heba and Peter in their midst. Thanks are also due to the **Gardiner Howland Shaw Foundation** for their financial assistance. Last, but not least, COERS wishes to thank and acknowledge the valuable technical assistance of **Sergio Reyes** of the **Crime and Justice Foundation** whose computer expertise smoothed the editing, printing and indexing of this directory.

We hope that the resource directory fulfills its goal to provide timely and up-to-date information to both the service provider and service recipient. The reader's comments and suggestions are welcome and appreciated.

Vanita Datta
Project Specialist
June 17, 1991

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Approved by: David M. Thomas, Acting Purchasing Agent

TABLE OF CONTENTS

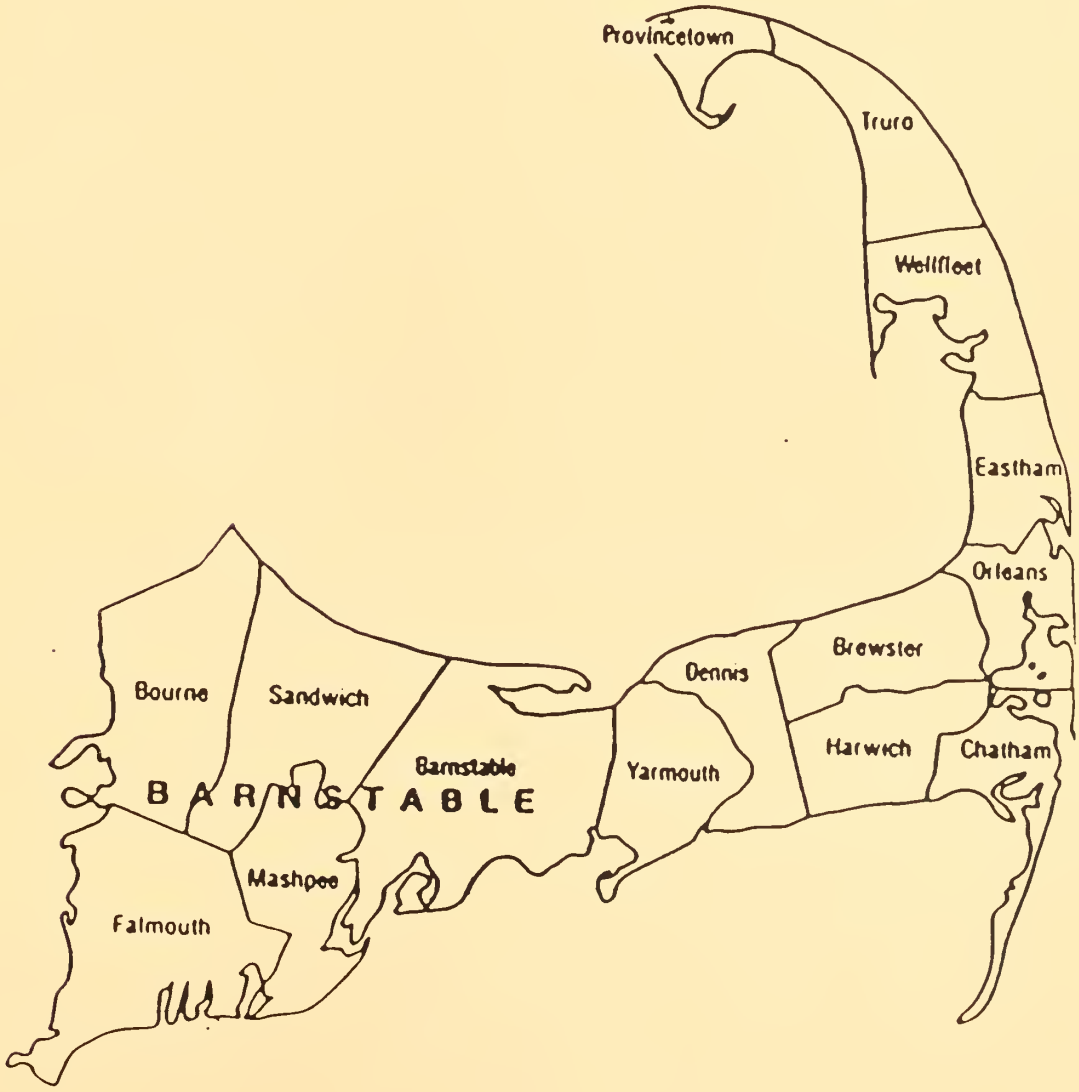
Barnstable County	1
Berkshire County	9
Bristol County	19
Dukes County	29
Essex County	33
Franklin County	47
Hampden County	57
Hampshire County	71
Middlesex County	81
Nantucket County	111
Norfolk County	115
Plymouth County	127
Suffolk County	139
Worcester County	165

BARNSTABLE COUNTY

CITIES/TOWNS

Barnstable	Harwich
Bourne	Mashpee
Brewster	Orleans
Chatham	Provincetown
Dennis	Sandwich
Eastham	Truro
Falmouth	Wellfleet

Yarmouth



KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the **Services** provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

CCAIRU, INC.–EDUCATION AND INTERVENTION CENTER
71 Pleasant Street
Hyannis, MA 02601
(508)778-2437

Hours: M-F:7am-3pm
Services: A,B,D
Description: Various Inpatient/outpatient counseling and educational programs available
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Inpatient-2 weeks
Age: All
Residential: 14 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Barnstable County **PTrans:** Y
Contact: Paul Rothfield, Executive Director

CCAIRU, INC.–EMERSON HOUSE
165 Woods Hole Road
Falmouth, MA 02541
(508)540-1554

Hours: M-F:8:30am-5pm
Services: A
Description: Recovery home for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 14+
Residential: Y **Day Care:** N **Meals:** Y
Languages: ASL
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Betsy O'Cooner, Director

CCAIRU, INC.–GOSNOLD COUNSELING CENTER
196 Ter Heun Drive
Falmouth, MA 02540
(508)548-7118

Hours: M-Th:8:30am-8:30pm;F:9am-5pm
Services: A
Description: Outpatient substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 14+
Residential: N **Day Care:** N **Meals:** N
Languages: ASL
Notes:
Area Served: Barnstable County **PTrans:** N
Contact: Mary Louise Klimm

CCAIRU, INC.–STEPHEN MILLER HOUSE
P.O. Box 719
Woods Hole, MA 02574
(508)540-5052

Hours: M-F:8:30am-4:30pm
Services: A
Description: Recovery home for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** 6 months-1 year
Age: 14+
Residential: Y **Day Care:** N **Meals:** Y
Languages: ASL
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Stephen D. Sibson, Director

CAPE COD CHILD DEVELOPMENT PROGRAM–HEAD START
66 School Street
Hyannis, MA 02601
(508)778-4665

Hours: Half-day program
Services: D,H
Description: Pre-school program for low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** School year
Age: Pre-school years
Residential: N **Day Care:** N **Meals:** Lunch
Languages: Portuguese
Notes:
Area Served: Barnstable County **PTrans:** N
Contact: Shirley Guenard, Social Service Coordinator

CAPE COUNSELING CENTER, INC.
120 Yarmouth Road
Hyannis, MA 02601
(508)775-1728 (508)775-1729

Hours: M-F:9am-5pm
Services: A,B
Description: Mental health and substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1-2 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: ASL
Notes:
Area Served: Cape Cod **PTrans:** Y
Contact: Jerome G. Friedman, Executive Director

CENTER FOR INDIVIDUAL AND FAMILY SERVICES OF CAPE COD
460 Main Street
Hyannis, MA 02647
(508)775-1859

Hours: M-Th:8:30am-8:30pm;F:8:30am-5pm;Sa:9am-3pm
Services: A,B,C
Description: Offers a wide range of counseling services for various community populations
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Cape Cod **PTrans:** Y
Contact: Linda Wicks, Intake

COMMUNITY CONNECTIONS, INC.
Fiddlers Green/720A Main Street
Yarmouthport, MA 02675
(508)362-1140

Hours: M-F:8am-5pm
Services: J,M
Description: Offers various support services for community
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Cape Cod **PTrans:** Y
Contact: Intake Worker

HABIT MANAGEMENT INSTITUTE
24 Forsyth Road
South Yarmouth, MA 02664
(508)398-5155

Hours: M-F:6am-4pm
Services: A,B
Description: Substance abuse services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Barnstable County **PTrans:** N
Contact: Intake Worker

INDEPENDENCE HOUSE, INC.
105 Pleasant Street
Hyannis, MA 02601
(508)771-6507

Hours: 24hrs
Services: B,G,J
Description: Provides support services for battered women and referral to safe homes, if needed
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** 5 days at safe-homes
Age: 18+
Residential: Referred to private homes **Day Care:** N **Meals:** Y
Languages: Cape Verdean, Portuguese, Spanish
Notes:
Area Served: Barnstable County **PTrans:** Y
Contact: Susan Ash, Director

LOWER CAPE HUMAN SERVICES COMMITTEE, INC.
P.O. Box 1787
Orleans, MA 02653
(508)255-2523

Hours: M-F:9am-5pm
Services: A,B
Description: Outpatient substance abuse and mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Lower Cape **PTrans:** Y
Contact: John Farnsworth, Director

MONOMOY COMMUNITY SERVICES, INC.
23D Stage Harbor Road
Chatham, MA 02633
(508)945-1501

Hours: M-F:9am-5pm;Daycare:2:30pm-5:45pm
Services: B,H
Description: Provides mental health counseling and an after-school day care program
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: N
Notes: Daycare provided for K-3rd grades
Area Served: Chatham **PTrans:** N
Contact: Theresa Malone, Executive Director

PENIKESE ISLAND SCHOOL
3 Little Harbor Road
Woods Hole, MA 02543
(508)548-7276

Hours: 24hrs
Services: D,F,H
Description: Educational, wilderness training program for troubled male youth
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 13-17 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Dr. David Masch

PROJECT COACH, INC.
Box 930, 3180 Route 6A
Barnstable, MA 02637
(508)362-3410 (508)994-0885

Hours: M-F:9am-4:30pm
Services: A,D,M
Description: An alternative sentencing program that also offers support services for clients; another office in New Bedford
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** As required by courts
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Bristol and Barnstable Counties **PTrans:** N
Contact:

PROJECT LEAP
Off Route 6A
Brewster, MA 02631
(508)896-3312

Hours: 24hrs
Services: B,C,D,H
Description: Residential program to provide educatlonal/vocational training, counseling, and outdoor training for DYS males
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 5 months-1 year
Age: 14-17 years
Residential: 7 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:**
Contact: Alan A. Collette, Facility Administrator

PROVINCETOWN AIDS SUPPORT GROUP
96198 Bradford Street
Provincetown, MA 02657
(508)487-9445

Hours: 9am-5pm
Services: B,E,J,N
Description: Support services for people with AIDS & their families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Barnstable County **PTrans:** N
Contact:

RESIDENTIAL REHABILITATION CENTERS, INC.
P.O. Box G
Brewster, MA 02631
(508)896-5776

Hours: M-F:9am-5pm
Services: H,J
Description: Residential homes for emotionally disturbed and mentally retarded young females
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 7-22 years
Residential: 30 beds **Day Care:** N **Meals:** Y
Languages:
Notes: Accepts referrals through DSS and DMH
Area Served: No restriction **PTrans:** N
Contact: Paul McDonald, Director

STEVEN L. FRENCH YOUTH FOREST DEPARTMENT/HOMEWARD BOUND
Off Route 6A
Brewster, MA 02631
(508)896-3312

Hours: 24hrs
Services: F
Description: Offers various outdoor training programs for disadvantaged male youth
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** 27 days
Age: 14-17 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: James Bougas, Intake Worker

BERKSHIRE COUNTY

CITIES/TOWNS

Adams
Alford
Becket
Cheshire
Clarksburg
Dalton
Egremont
Florida
Great Barrington
Hancock
Hinsdale
Lee
Lenox
Lonesborough
Monterey
Mount Washington
New Ashford
New Marlborough
North Adams
Otis
Peru
Pittsfield
Richmond
Sandisfield
Savoy
Sheffield
Stockbridge
Tyringham
Washington
West Stockbridge
Williamstown
Windsor

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J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

BERKSHIRE COMMUNITY ACTION COUNCIL
74 North Street, #614
Pittsfield, MA 01201
(413)445-4503

Hours: M-F:8am-4pm
Services: B,E,G,J,K
Description: Offers various material and counseling services for low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Berkshire County **PTrans:** Y
Contact: Dave Brown/Wanita McGovern

BERKSHIRE CORRECTIONAL SERVICES, INC.
264 Second Street
Pittsfield, MA 01201
(413)499-0220

Hours: M-F:8am-4pm
Services: A,B,C
Description: Counseling services and case management for sentenced inmates of BCHC
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 17+
Residential: **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: Berkshire County **PTrans:** N
Contact: Peter P. Greene, Director of Human Services

BERKSHIRE COUNCIL ON ALCOHOLISM AND ADDICTIONS
131 Bradford Street
Pittsfield, MA 01201
(413)499-1000

Hours: M-F:9am-5pm
Services: A
Description: Substance abuse counseling and education programs
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Berkshire County **PTrans:** Y
Contact: Francesca Speicher, Director

BERKSHIRE COUNTY ASSOCIATION FOR RETARDED CITIZENS, INC.
Box 2, 52 Deming Street
Pittsfield, MA 01202
(413)499-4241

Hours: M-F:9am-5pm
Services: I,J
Description: Services 20 residential homes and 7 day programs for mentally retarded citizens
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: 120 beds **Day Care:** N **Meals:** Y, for residential
Languages: N
Notes: Referrals through DMR, only
Area Served: Berkshire County **PTrans:** Y
Contact: Bobbie Gibson, Executive Director

BERKSHIRE HOUSING SERVICES
74 North Street
Pittsfield, MA 01201
(413)499-1630

Hours: M-F:8:30am-4:30pm
Services: I
Description: Offers subsidized housing services for elderly or people with physical or mental disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: 1-2 years **Duration:**
Age: 62+
Residential: Y **Day Care:** N **Meals:** N
Languages: N
Notes: Age requirement does not pertain to those with disabilities
Area Served: Berkshire County **PTrans:** Y
Contact: Joe Luss, Director

BERKSHIRE MENTAL HEALTH CLINIC
333 East Square
Pittsfield, MA 01201
(413)499-0412

Hours: M-F:9am-7pm
Services: B
Description: Provides comprehensive mental health services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Central and South Berkshire County **PTrans:** Y
Contact: Intake Receptionist

BERKSHIRE WEST
106 Francis Avenue
Pittsfield, MA 01201
(413)499-2756

Hours: 24hrs
Services: A,C,D,F
Description: Recovery home providing treatment and various services for substance abusers
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18+
Residential: 16 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Preference to Western Massachusetts residents **PTrans:**
Contact: Anne Keenan, Director

C.H. MCCANN TECHNICAL SCHOOL
Hodges Cross Road
North Adams, MA
(413)663-5385

Hours: M-F:7:45am-4pm
Services: C,D
Description: Vocational technical training and employment counseling/training
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Varies **Duration:** 1 year
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Berkshire County **PTrans:** Y
Contact: Howard Brookner, Director

CORPORATION FOR PUBLIC MANAGEMENT
246 North Street, #210
Pittsfield, MA 01201
(413)443-7706

Hours: M-F:8:30am-5pm
Services: C
Description: Vocational training and placement
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 2 weeks-6 months
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: A.S.P.C referrals only
Area Served: Berkshire County **PTrans:** Y
Contact: Najla Nassar, Vice-President

DEPARTMENT OF EMPLOYMENT AND TRAINING
85 Main Street
North Adams, MA 01247
(413)663-3748 (413)663-3749

Hours: M-F:8:30am-5pm
Services: C
Description: Offers vocational development, counseling, and referral
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: N. Adams labor market area **PTrans:** Y
Contact: David Babcock, Employment Counselor

DEPARTMENT OF EMPLOYMENT AND TRAINING
46 Summer Street
Pittsfield, MA
(413)447-7324

Hours: M-F:8:30am-5pm
Services: C
Description: Offers vocational development, placement, referral
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Central/Southern Berkshire County **PTrans:** Y
Contact: Marcy Michael, Counselor

DOROTHY AMOS ASSOCIATION FOR CHILD DEVELOPMENT
43 Francis Avenue
Pittsfield, MA 01201
(413)499-2320

Hours: M-F:8am-5:30pm
Services: D,H
Description: Day-care and pre-school center
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:**
Age: 15 months- 5 years
Residential: N **Day Care:** Y **Meals:** Y
Languages: N
Notes:
Area Served: Greater Pittsfield **PTrans:** Y
Contact: Pat Fettinger

DOYLE DETOXIFICATION CENTER
793 North Street
Pittsfield, MA 07201
(413)499-0337

Hours: 24hrs
Services: A,M
Description: Detoxification center offering support and counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Roger Gooslin, Director

GOODWILL, INC.
20 Commercial Street
Pittsfield, MA 01201
(413)442-0061

Hours: M-F:8am-4:30pm
Services: C
Description: Vocational rehabilitation and job placement
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: 2-4 months **Duration:** Need-based
Age: 16-60 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Berkshire County **PTrans:** Y
Contact: Robert Souve, Case Manager

HELPLINE, INC.
25 Marshall St.,#218
North Adams, MA 01247
(413)663-6555

Hours: 24hrs
Services: B,M
Description: Telephone counseling and referral
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Berkshire County **PTrans:** Y
Contact: Virginia Walsh, Director

HILLCREST HOSPITAL–MCGEE UNIT
165 Tor Court
Pittsfield, MA 02101
(413)443-4761

Hours: 24hrs
Services: A
Description: Residential program for substance abuse treatment
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** 21 days
Age: 18+
Residential: 30 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Julie Dupont

MASSACHUSETTS REHABILITATION COMMISSION
6 Clinton Avenue
Pittsfield, MA 01201
(413)499-2720

Hours: M-F:8am-5pm
Services: C
Description: Vocational services for people with disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Southern Berkshire County **PTrans:** Y
Contact: Counselor for the day

NORTHERN BERKSHIRE MENTAL HEALTH ASSOCIATION
85 Main Street #500
North Adams, MA 01247
(413)664-4541 (413)664-1067

Hours: M-F:8:30am-5pm
Services: A,B,L
Description: Offers a variety of counseling services and support programs
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Leslie Fisher, Program Director

OUR FRIENDS' HOUSE–BERKSHIRE COMMUNITY ACTION
292 West Street
Pittsfield, MA 01201
(413)499-2877

Hours: M-F:8am-5pm
Services: G,J,I
Description: Shelter and housing referrals for homeless families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Up to 90 days
Age: All
Residential: Y **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Berkshire County **PTrans:** Y
Contact: Lauren Lennon

PITTSFIELD ADULT LEARNING CENTER
269 First Street
Pittsfield, MA 01201
(413)499-9530 (413)499-9571

Hours: M-Th:9am-9pm; F:9am-3pm
Services: D
Description: Adult learning facility
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Berkshire County **PTrans:** Y
Contact:

RAPE CRISIS CENTER OF BERKSHIRE COUNTY, INC.
18 Charles Street
Pittsfield, MA 01201
(413)442-6708 (413)443-0089

Hours: 24hrs
Services: B
Description: Crisis counseling and advocacy for victims of sexual assault
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** 12 weeks
Age: 13+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Berkshire County PTrans: Y
Contact: Holly Higginbotham

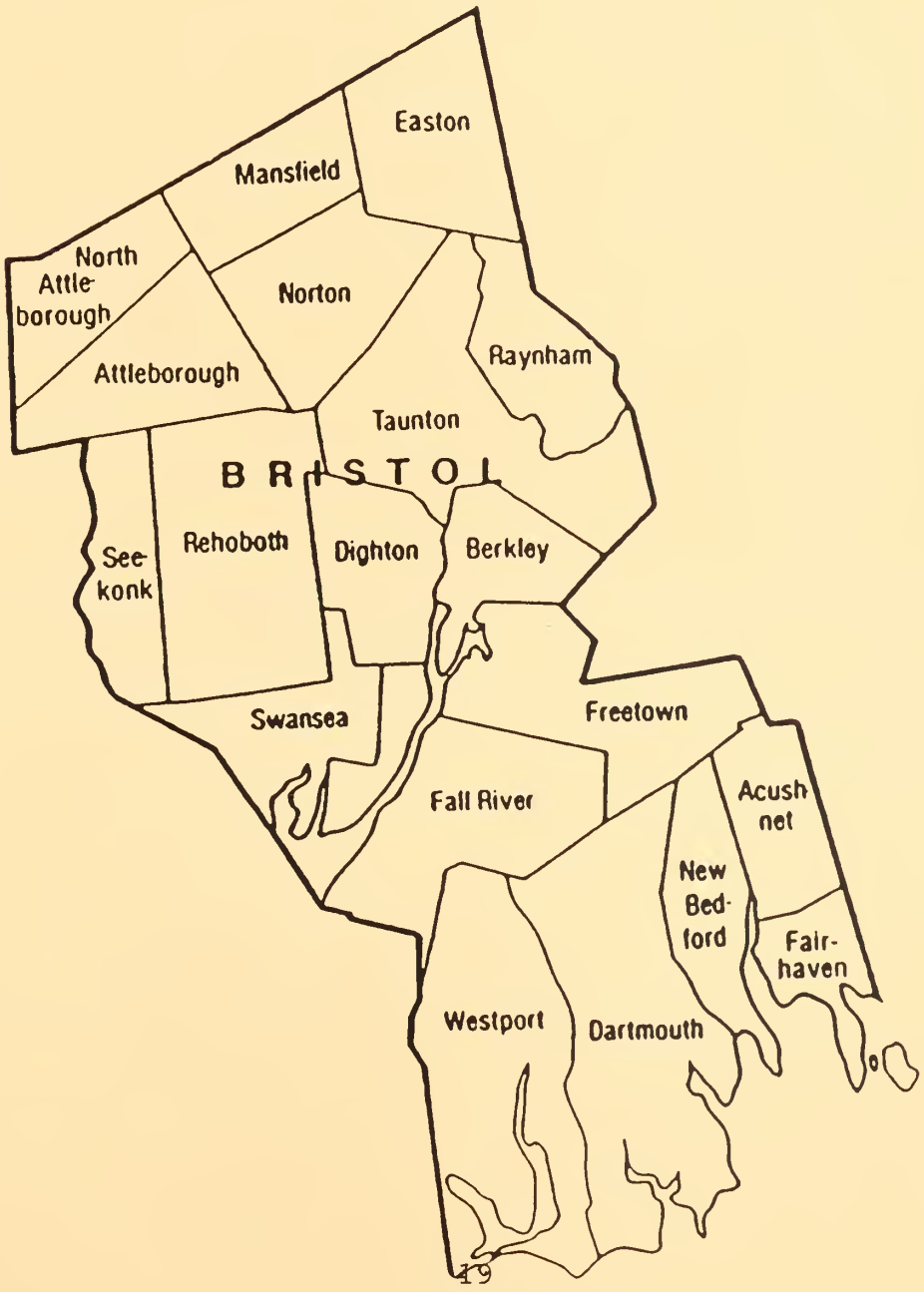
WOMEN'S SERVICES CENTER
146 First Street
Pittsfield, MA 01201
(413)443-0089 (413)499-2425

Hours: M-Th:9am-5pm;F:9am-4pm
Services: B,C,G,K
Description: Offers various social services addressing needs of women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: Shelter for battered women available
Area Served: Western Massachusetts **PTrans:** Y
Contact: Denise Gore, Coordinator

BRISTOL COUNTY

CITIES/TOWNS

Acushnet
Attleborough
Berkley
Dartmouth
Dighton
Easton
Fairhaven
Fall River
Freetown
Mansfield
New Bedford
North Attleborough
Norton
Raynham
Rehoboth
Seekonk
Swansea
Taunton
Westport



KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

ATTLEBORO AREA YOUTH AND FAMILY SERVICES–ADM SERVICES
140 Park Street
Attleboro, MA 02703
(508)222-7525

Hours: M-Th:9am-9pm;F:9am-5pm;Sa:9am-3pm
Services: A,H
Description: Comprehensive substance abuse treatment
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: If necessary, interpreter will be found
Notes:
Area Served: Greater Attleboro **PTrans:** Y
Contact: James Patrick, Director

COMMUNITY HEALTH AGENCY
141 Park Street
Attleboro, MA 02703
(508)222-0118 (508)543-3460

Hours: M-F:8am-5pm
Services: E
Description: Visiting nurse services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: Y **Day Care:** Y **Meals:** N
Languages: Portuguese, Spanish
Notes:
Area Served: Greater Attleboro **PTrans:** Y
Contact: Shirley Shurtless

COMMUNITY PARTNERSHIPS, INC.
170 High Street
Taunton, MA 02780
(508)823-9416

Hours: 8am-5pm
Services: C,I
Description: Helping people with disabilities to integrate into the community through housing and vocational advocacy
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Taunton **PTrans:** Y
Contact: Jim Ross, Executive Director

COOPERATIVE PRODUCTION
P.O. Box 650
Dighton, MA 02715
(508)669-6331

Hours: M-F:8am-9pm
Services: C,I
Description: Vocational training for mentally retarded adults and residential placement in three area homes
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 22+
Residential: 14 beds **Day Care:** N **Meals:** N
Languages: Portuguese
Notes:
Area Served: Greater Dighton **PTrans:** N
Contact: Paula Latham, Residential Director

FAIRHAVEN ACTIVITY CENTER
32 Washington Street, P.O. Box 251
Fairhaven, MA 02719
(508)996-4761

Hours: M-F:3pm-9pm;Sa:9am-1pm
Services: F,H
Description: Drop-in center/recreational facility for area youth
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:**
Age: 6+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Fairhaven **PTrans:** Y
Contact: Edward Ferland, Director

GREATER TAUNTON COUNCIL ON ALCOHOLISM
4 Cohannet Street, P.O. Box 965
Taunton, MA 02780
(508)822-1311

Hours: M-F:9am-5pm
Services: A
Description: Counseling/treatment for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Mary Ellen Hanna, Director

HARMONY HOUSE
234 Earle Street
New Bedford, MA 02746
(508)992-8948 (508)992-7788

Hours: 24hrs
Services: A,B,C,D
Description: Residential substance abuse treatment center for men
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 3 months **Duration:** 6 months
Age: 21-60 years
Residential: 24 beds **Day Care:** N **Meals:** Y
Languages: Portuguese
Notes:
Area Served: Bristol County **PTrans:** Y
Contact: Stephen R. Montembault, Program Director

HISPANIC INTERVENTION PROGRAM
PO Box A 2097
New Bedford, MA 02741
(617)999-2321

Hours: M-F:9am-5pm
Services: A,D,H
Description: Substance abuse counseling/treatment/education
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1 week **Duration:** 6 months
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: Bristol County **PTrans:** Y
Contact: Brian Fuss, Director

NEW BEDFORD CENTER FOR ALCOHOL PROBLEMS
386 Stanley Street
Fall River, MA 02720
(508)679-5222

Hours: M-F:8:30am-4:30pm
Services: A,B,D
Description: Inpatient counseling and education for substance abusers
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 28 days
Age: 17+
Residential: Y **Day Care:** N **Meals:** Y
Languages: Portuguese, Spanish
Notes:
Area Served: Bristol County **PTrans:** Y
Contact:

NEW BEDFORD CENTER FOR HUMAN SERVICES
848 Pleasant Street
New Bedford, MA 02746
(508)999-3126

Hours: M-F:9am-5pm
Services: A,B
Description: Comprehensive counseling services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: 1 month **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes: DSAS Funded
Area Served: Bristol County **PTrans:** Y
Contact: Brian Foss, Director

NEW HOPE, INC.
48 Taunton Green
Taunton, MA 02780
(508)824-4757 (508)226-4015

Hours: M-F:8:30am-5pm
Services: G,J,K,M
Description: Support services for battered women and sexual assault victims; parent aid
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:** 6 weeks
Age: All
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Portuguese, Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Beth Gerhardt, Director

NORTH COTTAGE
69 East Main Street
Norton, MA 02766
(508)285-2701

Hours: M-F:9am-5pm
Services: A
Description: Recovery home for substance abusers
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 4-6 weeks **Duration:** 180 days
Age: 18+
Residential: 67 beds **Day Care:** N **Meals:** Y
Languages: ASL
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Laurence Schneider, Director

P.R.I.D.E.,INC
3 Maple Street
Taunton, MA 02780
(508)823-7134 (508)823-7135

Hours: M-F:9am-5pm
Services: E,J
Description: Rehabilitation center for disabled persons
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 21+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Bristol County **PTrans:** Y
Contact: Intake Worker

PORTUGUESE YOUTH CULTURAL ORGANIZATION
339 Spring Street
Fall River, MA 02721
(508)679-0962

Hours:
Services: A,D,H,J,K,M
Description: Variety of social services including educational programs, translation, and advocacy
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes:
Area Served: Fall River area **PTrans:** Y
Contact: John DeJesus, Clinical Director

ST. ANNE'S HOSPITAL--LIFELINE
795 Middle Street
Fall River, MA 02721
(508)674-5741 (508)675-0131

Hours: M-F:7:30am-4pm
Services: A,B,E
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 7-10 days **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: French
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Michelle Bourgault, Secretary

STANLEY STREET TREATMENT RESOURCES
386 Stanley Street
Fall River, MA 02720
(508)679-5222

Hours: M-Th:8:30am-8:30pm;F:8:30am-4:30pm
Services: A,B,D,J,N
Description: A health care and social service agency providing comprehensive inpatient/outpatient support
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** N
Languages: Portuguese
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Lynn Raposa, Admissions Assistant

STEPPINGSTONE, INC.
466 North Main Street
Fall River, MA 02720
(508)674-2788

Hours: 24hrs
Services: A,B,C,K
Description: Residential recovery/transition home for substance abusers
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Y **Duration:** Up to 1 year
Age: 18+
Residential: 48 beds **Day Care:** N **Meals:** Y
Languages: Portuguese
Notes:
Area Served: No restriction **PTrans:** Y
Contact: John Maskery, Clinical Director

STEVEN'S CHILDREN HOME, INC.
24 Main Street, P.O. Box 222
Swansea, MA 02777
(508)679-0183 (508)676-5969

Hours: M-F:9am-5pm
Services: B,H,J
Description: Residential home for adolescent boys
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** 18-24 months
Age: 12-17 years
Residential: 30 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Thomas A. Drooger, Executive Director

TAUNTON AREA MENTAL HEALTH CLINIC, INC.
175 Dean Street
Taunton, MA 02780
(508)822-2485

Hours: M-F:9am-5pm
Services: B
Description: Outpatient mental health clinic
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Bristol County **PTrans:** Y
Contact: Thomas Tanguay, Executive Director

DUKES COUNTY

CITIES/TOWNS

Chilmark	North Tisbury
Edgartown	Tisbury
Gay Head	West Chop
Menemsha	West Tisbury
Oak Bluffs	Vineyard Haven

KEY TO SERVICES

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D: Educational Services

E: Health Care

F: Recreational Program

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I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

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MARTHA'S VINEYARD COMMUNITY SERVICES
P.O. Box 369
Vineyard Haven, MA 02568
(508)693-7900

Hours: M-F:8am-6pm
Services: All
Description: Umbrella organization for social service programs for island residents
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: Y **Day Care:** Y **Meals:** Y
Languages: N
Notes:
Area Served: Martha's Vineyard **PTrans:** N
Contact: Edward Robinson Lynch, Director

VINEYARD NURSING ASSOCIATION
P.O. Box 2568
Oak Bluffs, MA 02557
(508)693-6184 (800)244-6184

Hours: M-F:8am-4:30pm
Services: D,E,J
Description: General home-health agency providing several support services for island community
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Martha's Vineyard **PTrans:** N
Contact: Phyllis Simone, Director

ESSEX COUNTY

CITIES/TOWNS

Amesbury
Andover
Beverly
Boxford
Danvers
Essex
Georgetown
Gloucester
Groveland
Hamilton
Haverhill
Ipswich
Lawrence
Lynn
Lynnfield
Manchester
Marblehead
Merrimac
Metheun
Middleton
Nahant
Newbury
Newburyport
North Andover
Peabody
Rockport
Rowley
Salem
Salisbury
Saugus
Swampscott
Topsfield
Wenham
West Newbury

KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

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D: Educational Services

E: Health Care

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G: Shelter

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J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

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ATLANICARE MEDICAL CENTER–MENTAL HEALTH SERVICES
212 Boston Street
Lynn, MA 01904
(617)598-5100 X3510

Hours: M-F:9am-5pm
Services: B
Description: Outpatient counseling services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: 8-16 days **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Lynn area **PTrans:** Y
Contact: Central Intake

CENTER FOR ADDICTIVE BEHAVIOURS/DANVERS
450 Maple Street
Danvers, MA 01923
(508)777-2121 (800)323-2224

Hours: 24hrs
Services: A,B
Description: Detox and counseling center for people with addictive behaviors
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: Y **Duration:** Need-based
Age: 17+
Residential: N **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: Essex County **PTrans:** N
Contact: Paul Vennel, Director

CENTRO PANAMERICANO, INC.
90 Broadway
Lawrence, MA 01841
(508)794-1025

Hours: M-F:9am-5pm;Sa:11am-2pm
Services: A,J
Description: Offers outpatient counseling/social services for substance abusers
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Lawrence **PTrans:** Y
Contact: Gladys Rivera, Secretary

CITIZENS FOR ADEQUATE HOUSING
25 Holten Street
Peabody, MA 01960
(508)532-2372

Hours: M-F:9am-5pm
Services: I,L
Description: Housing and family life advocacy for low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Up to 90 days
Age: N
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Peabody **PTrans:** Y
Contact: Nancy Crowder

COMMUNITY ACTION, INC.
25 Locus Street
Haverhill, MA 01830
(508)373-1971

Hours: M-F:8am-5pm
Services: B,C,J,K
Description: General program providing various support services to low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y, Headstart **Meals:** Y, Headstart
Languages: French, Spanish
Notes:
Area Served: **PTrans:**
Contact: Gerald Goldman, Director

FAMILY SERVICE ASSOCIATION OF GREATER LAWRENCE
430 North Canal Street
Lawrence, MA 01840
(508)683-9505

Hours: M-F:8am-6pm
Services: A,B
Description: Outpatient counseling for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: Greater Merrimack valley **PTrans:** Y
Contact: Intake Worker

GREATER LAWRENCE COMMUNITY ACTION COUNCIL, INC.
350 Essex Street
Lawrence, MA 01840
(508)686-3925

Hours: M-F:8:30am-5pm
Services: B,C,D,F,J
Description: Sponsors a variety of social service, child care. employment training, and energy assistance programs
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: Essex County **PTrans:** Y
Contact: Bruce Fitzpatrick, Vocational Counselor

GREATER LAWRENCE FAMILY HEALTH CENTER
150 Park Street
Lawrence, MA 01841
(508)685-1770 (508)686-3017

Hours: M-Th:9am-8:30pm;F:9am-5pm
Services: E,N
Description: Primary health care clinic; pre-natal care and HIV counseling available
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French, Khmer, Spanish
Notes:
Area Served: Lawrence **PTrans:** Y
Contact: Vilma Velasquez, Representative

GREATER LYNN MENTAL HEALTH AND RETARDATION ASSOCIATION, INC.
P.O. Box 408
Lynn, MA 01902
(617)593-1088

Hours: M-F:9am-5pm
Services: A,B,G
Description: Shelter with comprehensive counseling services/support groups
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: Eastern Massachusetts **PTrans:** Y
Contact:

HARBOR SCHOOLS, INC.
26 Rolfes Lane
Newbury, MA 01951
(508)462-3151

Hours: M-F:8am-5pm
Services: B,H
Description: Residential treatment program for emotionally-disturbed youth
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 13-18 years
Residential: 85 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Greater Newbury **PTrans:** Y
Contact: Arthur C. DiMurro

HEALTH AND EDUCATION SERVICES, INC.
162 Federal Street
Salem, MA 01970
(508)745-2440 (508)741-4433

Hours: M-Th:9am-9pm;F:9am-5pm
Services: B,H
Description: Comprehensive community mental health services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 2 weeks **Duration:** Need-based
Age: All
Residential: Y **Day Care:** Y **Meals:** N
Languages: ASL, Portuguese, Spanish
Notes: Residential program is for adolescents, only
Area Served: Greater Northshore **PTrans:** Y
Contact: Intake Worker

HEALTHQUARTERS, INC.
19 Broadway
Beverly, MA 01915
(508)927-9824 (800)892-0234

Hours: Varies from clinic to clinic
Services: E,N
Description: Services 4 women's health clinics that are also anonymous HIV test sites
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** N
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes:
Area Served: North Shore, North Suburban Boston **PTrans:** Y
Contact:

JEWISH FAMILY SERVICES OF THE NORTH SHORE, INC.
564 Loring Avenue
Salem, MA 01970
(617)745-9760

Hours: M-F:9am-5pm
Services: A,B
Description: Comprehensive mental health and substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1 week **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Russian
Notes:
Area Served: North Shore **PTrans:** Y
Contact: David Colten, Director

JOHN ASHFORD LINK HOUSE, INC.
4 Community Road
Marblehead, MA 01945
(508)462-7341

Hours: 24hrs
Services: A,B,C
Description: Halfway house for men providing comprehensive counseling and rehabilitation
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 2 months **Duration:** 4-6 months
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: Portuguese
Notes:
Area Served: North Shore **PTrans:** Y
Contact: Greg LeDuke, Health Director

LINK HOUSE
37 Washington Street
Newburyport, MA 01950
(508)462-7341

Hours: 24hrs
Services: A,B
Description: Recovery home for substance abusers and victims of physical or sexual abuse
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 2-3 months **Duration:** 4-6 months
Age: 18+
Residential: 16 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Donald Wick, Director

LOS AMIGOS CHILD CARE CENTER
91 Duckett Street
Lawrence, MA 01843
(508)687-7282

Hours: M-F:9am-5pm
Services: H
Description: Day care center for low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: 1 year **Duration:** Need-based
Age: 2.9-13 years
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: Lawrence **PTrans:** Y
Contact: Vicki Dunn, Director

MARBLEHEAD COMMUNITY COUNSELING CENTER, INC.
66 Clifton Avenue
Marblehead, MA 01945
(617)631-8273

Hours: M-F:9am-5pm
Services: A,B
Description: Mental health counseling and substance abuse treatment
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Marblehead area **PTrans:** Y
Contact: Paul Crosby, Director

MERRIMACK CHILD CARE CENTER
366 Amesbury Line Road
Haverhill, MA 01830
(508)373-7875

Hours: M-F:6:30am-6pm
Services: D
Description: Child-care/pre-school program
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 33 months-8 years
Residential: N **Day Care:** Y **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Charlotte Grulezian, Executive Director

N.U.V.A.
100 Main Street
Gloucester, MA 01930
(508)283-0000

Hours: M-F:9am-5pm
Services: A
Description: Substance abuse treatment/counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: 17 beds **Day Care:** N **Meals:** N
Languages: N
Notes: DSAS Funded
Area Served: Essex County **PTrans:** N
Contact: Ronald Morin, Director

NORTH ESSEX MENTAL HEALTH CENTERS
194R Main Street
Amesbury, MA 01950
(508)388-5652

Hours: M-F:9am-5pm
Services: B
Description: Comprehensive mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** Y
Languages:
Notes: Two other centers in Haverhill and Newburyport
Area Served: Essex County **PTrans:** Y
Contact: Donna Rodden, Central Intake Coordinator

NORTH SHORE COMMUNITY ACTION PROGRAMS–HEAD START
167 Hale Street
Beverly, MA 01915
(508)927-8109

Hours: M-F:8am-5pm
Services: D
Description: Pre-school for children from low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** School year
Age: 3-4 years
Residential: N **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: Essex County **PTrans:** Y
Contact: Patricia Argeros, Coordinator

NORTH SHORE ELDER SERVICES
484 Lowell Street
Peabody, MA 01960
(508)744-4184 (508)250-4540

Hours: M-F:8am-5pm
Services: J,M
Description: Multi-service center for elderly people
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 60+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish, Yiddish
Notes:
Area Served: Greater Peabody **PTrans:**
Contact: Gwen Kopka

NORTH SHORE SHELTER COMMITTEE
P.O. Box 319
Ipswich, MA 01938
(508)356-7414

Hours: 24hrs
Services: B,G,I,J,M
Description: Holding facility for people waiting for housing; offers counseling, and information pertaining to social services
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: 34 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Bruce Menin, Executive DIrector

NORTHEAST INDEPENDENT LIVING PROGRAM, INC.
190 Hampshire Street, #101B
Lawrence, MA 01804
(508)687-4288

Hours: M-F:9am-5pm
Services: J,K,M
Description: Provides advocacy/services/info for people with disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 11+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Merrimack Valley **PTrans:** Y
Contact:

PROJECT COPE
117 North Common Street
Lynn, MA 01902
(617)581-9270

Hours: M-F:8:30am-8pm
Services: A,B
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1-4weeks **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Intake Worker

PROJECT RAP
202 Rantoul Center
Beverly, MA 01915
(508)927-4506 (508)921-1292

Hours: M-F:9am-5pm
Services: A,B,J
Description: Multi-service center;residential program for emotionally-disturbed children
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes: Residential program for children only
Area Served: North Shore **PTrans:**
Contact: Intake worker

RECOVERY RESOURCES
117 North Common Street
Lynn, Ma 01905
(617)581-9270 (617)581-9273

Hours: M-F:8:30am-8:30pm
Services: A,B,D,E,M
Description: Services include comprehensive outpatient counseling, educational training, and inpatient substance abuse recovery
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 17+
Residential: 20 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes: Inpatient program for women only
Area Served: Essex County **PTrans:** Y
Contact: Mark Kennard

SALEM HOSPITAL–OUTPATIENT MENTAL HEALTH
172 Lafayette Street
Salem, MA 01970
(508)744-4033

Hours: M-Th:8am-9pm;F:8am-5pm
Services: B
Description: Comprehensive mental health counseling and treatment
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: 1-2 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French, Spanish
Notes:
Area Served: North Shore Area **PTrans:** Y
Contact: Dr. Patricia Kinney, Manager

TEAM COORDINATING AGENCY, INC.
350 Main Street
Haverhill, MA 01831
(508)373-1181

Hours: M-F:9am-5pm
Services: A,B,H,J,L
Description: Coordinates several clinical social services; particularly around issues of substance abuse and family
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: Varies by program
Residential: 43 beds **Day Care:** N **Meals:** Y
Languages: French, Spanish
Notes:
Area Served: Essex County/No restriction for inpatient program **PTrans:** Y
Contact: Jonathan Miller, Director

THE TRANSITION SHELTER
42 Washington Street
Peabody, MA 01970
(508)531-9951

Hours: 24hrs
Services: A,G
Description: Shelter and treatment center for female substance abusers and their children
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** 9 months
Age: All
Residential: 7 families **Day Care:** N **Meals:** N
Languages: Spanish
Notes: Women must be homeless and eligible for Emergency Services
Area Served: No restriction **PTrans:** Y
Contact:

VNA OF GREATER LYNN
16 City Hall Square
Lynn, MA 01901
(617)598-2454

Hours: M-F:8am-5pm
Services: B,D,E,N
Description: Provides a range of home-based health care as well as an HIV/AIDS program
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Essex County **PTrans:** Y
Contact: Debra Small

WOMEN'S CRISIS CENTER OF GREATER NEWBURYPORT, INC.
8 Price Place
Newburyport, MA 01950
(508)465-2155

Hours: 24hrs
Services: G,I,J,K,M
Description: Support services for abused women and their children; temporary shelter available
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 16-25 years
Residential: Y **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Haverhill/Newburyport **PTrans:**
Contact:

FRANKLIN COUNTY

CITIES/TOWNS

Ashfield
Bernardston
Buckland
Charlemont
Colrain
Conway
Deerfield
Erving
Gill
Greenfield
Hawley
Heath
Leverett
Leydon
Monroe
Montague
New Salem
Northfield
Orange
Rowe
Shelburne Falls
Shutesbury
Sunderland
Warwick
Wendell
Whately

KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

BEACON CLINIC
57 Beacon Street
Greenfield, MA 01301
(413)772-6388

Hours: M-F:8:30am-5pm
Services: A,D
Description: Offers outpatient substance abuse counseling and DWI education group
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Franklin County **PTrans:** N
Contact: Don Brechesner, Director

BEACON DETOXIFICATION CENTER
164 High Street
Greenfield, MA 01301
(413)774-5272 (413)772-0211

Hours: 24hrs
Services: A
Description: Short term inpatient treatment for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** 5-7 days
Age: All
Residential: 12 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Franklin County **PTrans:** Y
Contact: Charge Nurse

BEACON HOUSE FOR MEN
53 Beacon Street
Greenfield, MA 01301
(413)773-8020

Hours: M-F:9am-5pm
Services: A
Description: Substance abuse recovery for men
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 2-3 months **Duration:** 6 months
Age: 18+
Residential: 13 beds **Day Care:** N **Meals:** Y
Languages:
Notes:
Area Served: No restriction but preference to Franklin County **PTrans:** Y
Contact: Thomas Cawley, Residential Coordinator

BEACON HOUSE FOR WOMEN
153 High Street
Greenfield, MA 01301
(413)772-0211

Hours: M-F:8am-3pm
Services: A
Description: Substance abuse recovery home for women
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 3-5 months **Duration:** 6 months
Age: 18+
Residential: 13 beds **Day Care:** N **Meals:** Y
Languages:
Notes:
Area Served: No restriction but preference to Franklin County **PTrans:** Y
Contact: Sam Miller, Residential Coordinator

DROP-IN CENTER
86 Washington Street
Greenfield, MA 01301
(413)774-7027

Hours: M-F:7:30am-5:30pm
Services: H
Description: Offers full time and respite care for infants and toddlers
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 3 years
Age: 5 weeks-2.7 years
Residential: N **Day Care:** Y **Meals:** Y
Languages: N
Notes: Sliding-scale fee for respite care; serves birth-4 years
Area Served: Franklin County **PTrans:** Y
Contact: Annie Morrison, Director

FRANKLIN COMMUNITY ACTION CORP--PARENT-CHILD DEVELOPMENT CTR
39 Federal Street
Greenfield, MA 01301
(413)774-7401

Hours: M-F:8am-6pm
Services: B,L
Description: Day care for low-income families; parent support groups
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 6 months **Duration:** Need-based
Age: 6 weeks-6 yrs
Residential: N **Day Care:** Y **Meals:** Y
Languages: N
Notes:
Area Served: Franklin County **PTrans:** Y
Contact:

FRANKLIN COMMUNITY ACTION CORP–VOUCHER DAY CARE
39 Federal Street
Greenfield, MA 01301
(800)322-0270 (413)772-2177

Hours: M-F:8:30am-5pm
Services: J,M
Description: Offers day-care subsidies and referrals to people who are in employment training programs
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Up to 1 year
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: Referrals only through Welfare Department
Area Served: Franklin County **PTrans:**
Contact: Regina Curtis, Director

FRANKLIN COMMUNITY ACTION CORP–YOUTH INTERVENTION
86 Washington Street
Greenfield, MA 01301
(413)774-7028 (413)774-6289

Hours: M-F:9am-5pm
Services: A,B,H
Description: Youth intervention counseling program
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: Under 18 years
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Franklin County **PTrans:** Y
Contact: Meg Spicer, Associate Director

FRANKLIN COUNTY DIAL/SELF, INC.
196 Federal Street
Greenfield, MA 01301
(413)774-7034 (413)863-3548

Hours: 24hrs
Services: B,C,G,H
Description: Shelter providing several support services for homeless youth
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 16-20
Residential: Y **Day Care:** N **Meals:** Y
Languages: French, Spanish
Notes:
Area Served: Franklin County **PTrans:** Y
Contact: Dawn Freeman, Secretary

FRANKLIN COUNTY REGIONAL HOUSING AUTHORITY
80 Canal Street
Turners Falls, MA 01376
(413)863-9781

Hours: M-F:8am-4:30pm
Services: I,M
Description: Providing housing referrals/placement as well as rent subsidies
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Franklin County except Greenfield **PTrans:** Y
Contact: Terri Dorherty, Director

FRANKLIN MEDICAL CENTER–BEACON CLINIC
60 Wells Street
Greenfield, MA 01301
(413)772-6388 (413)772-0211

Hours: M-F:9am-5pm
Services: A,D
Description: Substance abuse counseling and education
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: ASL, Spanish
Notes:
Area Served: Preference to Franklin County residents **PTrans:** Y
Contact: Sue Thurlow, Administrative Assistant

FRANKLIN/HAMPSHIRE EMPLOYMENT AND TRAINING CONSORTIUM
180 Laurel Street
Greenfield, MA 01301
(413)586-6987 (413)774-3182

Hours: M-F:830am-5pm
Services: C,D,H
Description: Offers employment training/placement; special summer training program for youths
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Varies
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: E.S.L. program
Notes: Summer youth program for 14-22 years available
Area Served: Franklin and Hampshire Counties **PTrans:** Y
Contact: Arthur Schwenger

LITERACY PROJECT
13 Newell Court
Greenfield, MA 01301
(413)774-3935

Hours: M-Th:Times vary
Services: D,J
Description: Offers high school equivalency training and testing
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Franklin and Hampshire Counties **PTrans:** Y
Contact: Phillip Rabinowitz, Director

MASSACHUSETTS REHABILITATION COMMISSION
238 Main Street
Greenfield, MA 01301
(413)774-2326

Hours: M-F:9am-5pm
Services: C,D,J
Description: Support services/counseling for people with mental and physical disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: John Pnlak, Director

MERIDIAN ASSOCIATES FOR PROGRAMS AND RESOURCES, INC.
P.O. Box 842
Greenfield, MA 01302
(413)774-2281

Hours: M-F:9am-5pm
Services: C,i,J
Description: Residential and day vocational training programs and outreach for adults referred by DMH and DMR
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: 57 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: **PTrans:** Y
Contact: Sarah Therrien, Executive Director

NEW ENGLAND LEARNING CENTER FOR WOMEN IN TRANSITION
25 Forest Avenue
Greenfield, MA 01301
(413)772-0806 (413)772-0871

Hours: M-F:9am-4pm
Services: B,G,K
Description: Shelter with counseling and advocacy services for battered women and rape and incest survivors
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 8 weeks
Age: 18+
Residential: 25 beds **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Pam Brown/Mary Kocila--Co-directors

SALVATION ARMY
72 Chapman Street
Greenfield, MA 01301
(413)773-3154

Hours: M-F:8am-4pm
Services: J
Description: Provides feeding program, food pantry, energy program and other services for low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Greenfield **PTrans:** Y
Contact: Thomas Perks

UNITED WAY
397 Main Street
Greefield, MA 01301
(413)737-2691

Hours: M-F:8:30am-5pm
Services: A,J,M
Description: Offers a variety of social services for community support
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Russian, Spanish
Notes:
Area Served: Hampden and Franklin Counties **PTrans:** Y
Contact: John Guimond

VALLEY EDUCATIONAL ASSOCIATION, INC.
20 Sanderson Street
Greenfield, MA 01301
(413)774-2945

Hours: M-F:8:30pm-4:30pm
Services: B,C,D
Description: Day program offering counseling, vocational training, and educational programming for mentally retarded adults
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 22-65 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Western Massachusetts **PTrans:** Y
Contact: Peter J. DaSilva, Executive Director

WESTERN MASSACHUSETTS LEGAL SERVICES, INC
55 Federal Street
Greenfield, MA 01301
(413)774-3747

Hours: M-F:9am-5pm
Services: K
Description: Offers civil legal and advocacy services
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Franklin County **PTrans:** Y
Contact: Intake Worker

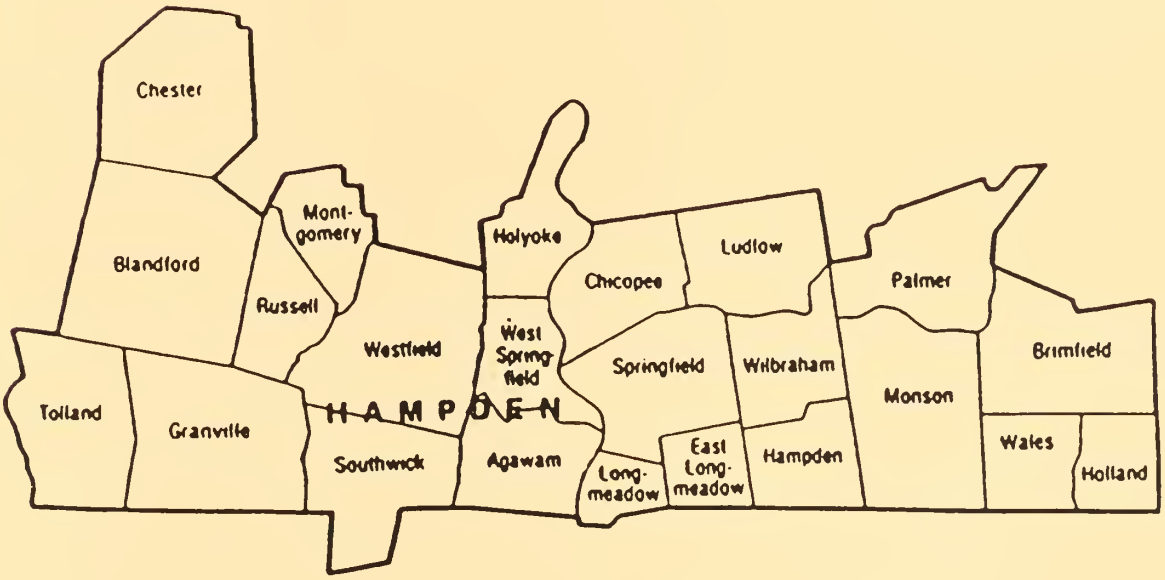
WIC PROGRAM
50 Miles Street
Greenfield, MA 01301
(413)774-2302

Hours: M-F:8am-4pm
Services: D,J
Description: Nutrition education and food-voucher program for low-income pre/post-partum women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French, Spanish
Notes:
Area Served: Franklin County **PTrans:** Y
Contact: Marilyn Gabriel, Director

HAMPDEN COUNTY

CITIES/TOWNS

Agawam
Blandford
Brimfield
Chester
Chicopee
East Longmeadow
Granville
Hampden
Holland
Holyoke
Longmeadow
Ludlow
Monson
Montgomery
Palmer
Russell
Southwick
Springfield
Tolland
Wales
West Springfield
Westfield
Wilbraham



KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

ABUSE AND RAPE CRISIS HOTLINE
P.O. Box 80632
Springfield, MA 01038
(413)733-7100

Hours: 24hrs
Services: B,G,J,K,M
Description: Crisis intervention/support services for battered women and their children
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** Y **Meals:** N
Languages: Spanish
Notes: Age restriction for children: males, under 12/females, under 14
Area Served: Greater Springfield **PTrans:** Y
Contact:

AGAWAM COUNSELING CENTER
30 Southwick Street, P.O. Box 84
Feeding Hills, MA 01030
(413)786-6410

Hours: M-Th:9am-8pm;F:9am-5pm
Services: A
Description:
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1-2 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Joe Silverman, Intake Coordinator

ALCOHOL/DRUG SERVICES OF GREATER SPRINGFIELD
1400 State Street
Springfield, MA 01109
(413)737-1142

Hours: M-F:8:30am-5pm
Services: A
Description: Substance abuse counseling/treatment services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 2-3 months **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Western Massachusetts **PTrans:** Y
Contact: Betty Mesick, Director

AMBULATORY SERVICE OF GREATER WESTFIELD
41 Church Street
Westfield, MA 01085
(413)568-3368 (413)568-3369

Hours: M-F:9am-5pm
Services: A,H
Description: Outpatient substance abuse counseling center for adolescents and their families
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 3 weeks **Duration:** Need-based
Age: 13-19 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Hampden County **PTrans:** Y
Contact: Philip Day, Director

CHEMICAL DEPENDENCY PROGRAMS OF WESTERN MASSACHUSETTS
138 East Mountain Road
Westfield, MA 01085
(413)568-6600

Hours: M-F:6am-5pm
Services: A,B
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: DSAS Funded
Area Served: Hampden County **PTrans:** Y
Contact: Intake Worker

COMMUNITY SUBSTANCE ABUSE CENTERS
138 East Mountain Road
Westfield, MA 01085
(413)568-6600

Hours: M-F:8am-5pm
Services: A
Description: Offers medical and counseling recovery for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Western Massachusetts **PTrans:** Y
Contact:

DEPARTMENT OF EMPLOYMENT AND TRAINING–EMPLOYMENT NETWORK
95 Liberty Street
Springfield, MA 01103
(413)784-1120

Hours: M-F:8:30am-5pm
Services: C
Description: Offers vocational development, counseling, and referral
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Springfield-north of State Street **PTrans:** Y
Contact: Paul A. Ploczek, Manager

DIGNILIFE, INC.
82 Temple Street
Springfield, MA 01105
(413)737-2437

Hours: M-F:8:30am-4:30pm
Services: M,N
Description: AIDS support services, case management, referrals
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** Limited food pantry
Languages: Spanish
Notes:
Area Served: Western Massachusetts **PTrans:** Y
Contact: Diane Chapman, Case Manager

FRIENDS OF THE HOMELESS
69 Worthington Street
Springfield, MA 01105
(413)732-3069

Hours: 24hrs
Services: B,C,G,J
Description: Offers social services/aid for single, adult homeless people
Fee: N **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:** Up to 1 year
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Jerry Coughlin, Asst. Program Director

GANDARA MENTAL HEALTH CENTER
1985 Main Street
Springfield, MA 01104
(413)781-2234

Hours: M-F:9am-5pm
Services: A,B
Description: Offers Inpatient/outpatient mental health counseling and substance abuse recovery programs for Spanish-speaking community
Fee: Y **Scale:** Y **Third Party:**
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** **Meals:** Y
Languages: Spanish
Notes:
Area Served: Hampden County and neighboring areas **PTrans:** Y
Contact:

GRAY HOUSE, INC.
22 Sheldon Street
Springfield, MA 01107
(413)734-6696

Hours: M-F:8:30am-4:30pm
Services: D,F,J
Description: A neighborhood center that provides for the educational, recreational, and basic needs of clients
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: North end of Springfield **PTrans:** Y
Contact: Marlene Morales, Assistant Director

HABIT MANAGEMENT INSTITUTE
2257 Main Street
Springfield, MA 01109
(413)781-1926

Hours: M-F:6am-4pm
Services: A,B
Description: Substance abuse services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Hampden County **PTrans:** Y
Contact: Intake Worker

HOLYOKE WELFARE OFFICE
100 Front Street
Holyoke, MA 01040
(413)536-2550

Hours: M-F:8:45am-5:00 pm
Services:
Description: Provides financial service to low-income individuals
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: French, Polish, Spanish
Notes:
Area Served: Greater Holyoke **PTrans:** Y
Contact:

JEWISH FAMILY SERVICES OF GREATER SPRINGFIELD
15 Lenox Street
Springfield, MA 01108
(413)737-2601

Hours: M-F:8:30am-5pm
Services: A,B,D,J,L,N
Description: Family service agency providing general counseling services, family planning, and education programs
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Intake Worker

MARATHON HOUSE
5 Madison Avenue
Springfield, MA 01107
(413)733-2178

Hours: 24hrs
Services: A,B,C,D,F,M
Description: Residential and outpatient substance-abuse treatment center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: 36 beds **Day Care:** N **Meals:** Y
Languages: N
Notes: DSAS Funded
Area Served: No restriction **PTrans:** Y
Contact: Males:Nancy Coven/Females:D.J.Richards

MY SISTER'S HOUSE
89 Belmont Avenue
Springfield, MA 01108
(413)733-7891 (413)733-7892

Hours: M-F:8am-4pm
Services: A,J
Description: Recovery home for female substance abusers
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18+
Residential: 20 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Hampden County **PTrans:** Y
Contact: Angela Owens, Director

NEW ENGLAND ADOLESCENT RESEARCH INSTITUTE, INC.
70 N. Summer Street
Holyoke, MA 01040
(413)532-1713

Hours: M-F:8am-2:30pm
Services: B,D,H
Description: Special education day program for youth; group therapy available for juvenile sex offenders, fire-starters
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 13-22 years
Residential: N **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Holyoke **PTrans:** N
Contact:

NORTHERN EDUCATIONAL SERVICE, INC.–ETHOS I
56 Temple Street
Springfield, MA 01105
(413)734-4320 (413)733-1472

Hours: 24hrs
Services: A,B,C,M
Description: Residential substance-abuse rehabilitation services primarily for African-Americans although open to all individuals
Fee: N **Scale:** Y **Third Party:** N
Waiting Period: 1-6months **Duration:** 6 months
Age: 18+
Residential: 18 beds **Day Care:** N **Meals:** Y
Languages:
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Kenneth Hawkins, Program Director

NORTHERN EDUCATIONAL SERVICES, INC.--ETHOS III
756 State Street
Springfield, MA 01109
(413)737-8523

Hours: M-F:8am-5pm
Services: A,D,M
Description: Provides outpatient substance-abuse services primarily for African Americans although open to all individuals
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Ann Wentworth, Director

OPPORTUNITY HOUSE
59-61 St. James Avenue
Springfield, MA 01109
(413)739-4732

Hours: M-F:9am-5pm
Services: A
Description: Substance abuse treatment/counseling
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 3-18 months
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Hampden County **PTrans:** Y
Contact: Edwin Osgood, Director

PROVIDENCE HOSPITAL--CHALLENGE HOUSE
138 East Mountain Road
Westfield, MA
(413)562-9950

Hours: 24hrs
Services: A,C,M
Description: Long term residential drug-free home for graduates of youth residential substance abuse programs
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 1 year
Age: 16-19 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Hampden County **PTrans:** Y
Contact: Intake Worker

PROVIDENCE HOSPITAL--CHICOPEE COUNSELING CENTER
63 1/2 Main Street
Chicopee, MA 01020
(413)592-6365

Hours: M-F:8am-4:30 pm
Services: A
Description: Counseling for substance abusers and their families
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: 3 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Chicopee/Holyoke area **PTrans:** Y
Contact: Kathleen Duquette, Clinical Coordinator

PROVIDENCE HOSPITAL--HOLYOKE DETOX
210 Elm Street
Holyoke, MA 01040
(413)538-9400

Hours: 24hrs
Services: A
Description: Inpatient detoxification program
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: 20 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Colette Ross, Director

PROVIDENCE HOSPITAL--HONOR HOUSE
253 King Street
Springfield, MA 01109
(413)737-8186 (413)737-8187

Hours: 24hrs
Services: A,H
Description: Residential substance abuse counseling/treatment for youths
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 3-6 months
Age: 14-19 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes: DSAS Funded
Area Served: Hampden County **PTrans:** N
Contact: Pat McCarthy, Director

PROVIDENCE HOSPITAL–PRENATAL CENTER AND COMMUNITY OUTREACH
210 Elm Street
Holyoke, MA 01040
(413)536-7385

Hours: M-F:8am-4:30pm
Services: A,E
Description: Provides prenatal care and substance abuse treatment for pregnant and postpartum women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact:

PROVIDENCE HOSPITAL–TURNING POINT
209 Beech Street
Holyoke, MA 01040
(413)532-5727

Hours: M-F:9am-4pm
Services: A
Description: Recovery home for male substance abusers
Fee: N **Scale:** N **Third Party:** N
Waiting Period: 2-3 months **Duration:** 6 months
Age: 18+
Residential: 12 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Hampden County **PTrans:** N
Contact: Colette Ross

PROVIDENCE HOSPITAL–WESTFIELD COUNSELING CENTER
41 Church Street
Westfield, MA 01085
(413)568-3368

Hours: 24hrs
Services: A,D,H,N
Description: Out-patient counseling and services to those at high-risk for or experiencing substance abuse
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Hampden and Hampshire counties **PTrans:** Y
Contact: Chris Neiman, Coordinator

QUARRY HILL TREATMENT CENTER
137 East Mountain Road
Westfield, MA 10185
(413)568-1695

Hours: M-F:8am-4pm
Services: A,B
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Western Massachusetts **PTrans:** Y
Contact: Charlene Richard, Admissions

SPOFFORD HALL OUTPATIENT SERVICES
477 Center Street
Ludlow, MA 01056
(413)589-0136

Hours: M-F:9am-9pm
Services: A
Description: Outpatient substance abuse treatment/counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Central Hampden County **PTrans:** Y
Contact:

SPRINGFIELD ACTION COMMISSION, INC
20 Westminster Street
Springfield, MA 01109
(413)787-0787

Hours: M-F:8am-5pm
Services: D,H,L,J
Description: Comprehensive child development and family planning programs
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:**
Age: Pre-school
Residential: N **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: Springfield **PTrans:** Y
Contact: Linda Moch, Coordinator

WESTERN MASSACHUSETTS INTERGROUP
158 Chestnut Street
Holyoke, MA 01040
(413)532-2111

Hours: M-F:11am-3pm;Sa:11:30am-1:30pm
Services: A
Description: Alcoholics Anonymous- books & literature/group support
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: Pittsfield to Brooksfield area **PTrans:**
Contact: Alice C., Office Manager

WESTFIELD HEAD START
35 White Street
Westfield, MA 01085
(413)562-0586

Hours: M-F:8am-3pm
Services: D,H
Description: Pre-school education/care for children from low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** School-year
Age: Pre-school
Residential: N **Day Care:** **Meals:** Y
Languages: Spanish
Notes:
Area Served: Westfield and West Springfield **PTrans:** Y
Contact:

HAMPSHIRE COUNTY

CITIES/TOWNS

Amherst
Belchertown
Chesterfield
Cummington
Easthampton
Goshen
Granby
Hadley
Hartwick
Huntington
Middlefield
Northampton
Pelham
Plainfield
South Hadley
Southampton
Ware
Westhampton
Williamsburg
Worthington

KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

CHILDCARE FOCUS
56 Vernon Street
Northampton, MA 01063
(800)962-5511 (413)586-3404

Hours: M-F:9am-4:30pm
Services: M
Description: Referrals to child-care services (e.g., day care, advocacy)
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:**
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Franklin and Hampshire Counties **PTrans:** Y
Contact: Vicki Vanzee, Director

CHILDREN'S AID AND FAMILY SERVICE OF HAMPSHIRE COUNTY
8 Trumbull Road
Northampton, MA 01060
(413)584-5690

Hours: M-Th:8:30am-4:30pm
Services: B,J,L
Description: Primarily an adoption service, but also provides young parent program and family counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact:

COMMUNITY MULTI-SERVICE AGENCY
P.O. Box 809
Northampton, MA 01061
(413)584-0249

Hours: Office:M,W,F:10am-1pm
Services: C,F,H
Description: Operates 2 drop-in recreational youth centers in Amherst & Northampton; also provides Juvenile Restitution Program
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:**
Age: 12-19 years
Residential: N **Day Care:** **Meals:** N
Languages: Spanish
Notes: Van pick-up/drop-off available
Area Served: Hampshire County **PTrans:** Y
Contact: Hiram Cordero

FAMILY PLANNING COUNCIL OF WESTERN MASSACHUSETTS
16 Center Street
Northampton, MA 01060
(413)586-2016 (413)586-2539

Hours: Regional office:M-F:9am-5pm
Services: C,D,E,L,N
Description: Coordinates several area social service clinics throughout Western Massachusetts
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Western Massachusetts **PTrans:** Y
Contact:

FIRST CALL FOR HELP
Jones Library/43 Amity Street
Amherst, MA 01002
(413)256-0121

Hours: M-F:9am-4:45pm
Services: M
Description: Information/referral to several support services in Hampshire County
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Hampshire County **PTrans:**
Contact: Kelly Irwin, Director

FRANKLIN/HAMPSHIRE COMMUNITY MENTAL HEALTH CENTER
17 New South Street
Northampton, MA 01060
(413)586-8680

Hours: M-F:8:30am-5pm
Services: B
Description: Comprehensive mental health clinic
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Franklin and Hampshire Counties **PTrans:** Y
Contact: Jim Edmonstone, Intake Worker

HAMPSHIRE COMMUNITY ACTION COMMISSION
56 Vernon Street
Northampton, MA 01060
(413)584-4577

Hours: M-F:8am-6pm
Services: J
Description: Anti-poverty community action agency
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 1 year
Age: 16+
Residential: N **Day Care:** Y **Meals:** Y
Languages: Polish, Spanish
Notes:
Area Served: Hampshire County **PTrans:** N
Contact: Alan Sax, Executive Director

INCENTIVE COMMUNITY ENTERPRISES
P.O. Box 598
Northampton, MA 01601
(413)584-1460 (413)536-4200

Hours: M-F:9am-5pm
Services: C,I,J
Description: Offers vocational training, residential program , and other social services for physically handicapped
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: 10 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Western Massachusetts **PTrans:** Y
Contact: Ann Chase, Director

MULTI-SERVICE HEALTH CENTER,INC.—JUDGE LUKE F. RYAN CLINIC
76 Pleasant Street
Northampton, MA 01060
(413)586-8550

Hours: M-Th:8:30am-10pm;F:8:30am-5pm
Services: A,B,D,H,M
Description: Outpatient counseling/education for individuals and families suffering from addictive behaviors
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 2 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Robert Winston, Executive Director

MULTI-SERVICE HEALTH, INC.–HAIRSTON HOUSE
25 Graves Avenue
Northampton, MA 01060
(413)584-8137

Hours: M-F:9am-7pm
Services: A,D
Description: Recovery home for male substance abusers
Fee: N **Scale:** Y **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18+
Residential: 17 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes: Applicants must be employed
Area Served: Western Massachusetts **PTrans:** Y
Contact: Martin Kane, Director

NECESSITIES/NECESIDADES
16 Center Street
Northampton, MA 01060
(413)586-1125 (413)586-5066

Hours: M-F:9am-5pm;Hotline(#2):24hrs
Services: B,G,K,M
Description: Emergency counseling/shelter, advocacy for battered women and their children
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** No more than 6 weeks
Age: All
Residential: 3 families **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact:

NONOTUCK RESOURCE ASSOCIATES
256 State Street
Northampton, MA 01060
(413)586-5256

Hours: 24hrs
Services: I
Description: Residential program for adults with mild mental retardation
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 22+
Residential: 44 beds **Day Care:** N **Meals:** Y
Languages: ASL
Notes: Must be referred through Department of Mental Retardation
Area Served: No restriction **PTrans:**
Contact: George Fleischner, Executive Director

NORTHAMPTON AREA MENTAL HEALTH SERVICES, INC.
88 Pomeroy Terrace
Northampton, MA 01060
(413)584-4544

Hours: M-F:8:30am-5pm
Services: B
Description: Outpatient mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: Franklin and Hampshire Counties **PTrans:** Y
Contact: Bruce Borshefsky, Executive Director

NORTHAMPTON CENTER FOR CHILDREN AND FAMILIES
78 Pomeroy Terrace
Northampton, MA 01060
(413)584-1310

Hours: M-F:9am-5pm
Services: B,H
Description: Residential and outpatient treatment for emotionally disturbed children and adolescents
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** 1 1/2 years
Age: 7-19(boys);13-19(girls)
Residential: 21 beds **Day Care:** N **Meals:** Y
Languages: N
Notes: Residential program for DMH referrals, only
Area Served: Western Massachusetts **PTrans:** Y
Contact: Lanie Simmons, Administrative Assistant

NORTHAMPTON HONOR COURT
22 Main Street
Northampton, MA 01060
(413)584-8470

Hours: 24hrs
Services: B
Description: Self-help mental health counseling services
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: 75 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: William P. Nagle, Senior Director

SOJOURN, INC.
142 Main Street
Northampton, MA 01060
(413)586-6807

Hours: M-F:9am-5pm
Services: B,D,H
Description: Individual and group counseling for young women; GED program, day-care for high-school age mothers available
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 13-21 years
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: Varies **PTrans:** Y
Contact:

STAVROS, INC.
691 South East Street
Amherst, MA 01002
(413)256-0473

Hours: M-F:8am-5pm
Services: B,D,J,M
Description: Provides various services for people with disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: ASL, Spanish
Notes:
Area Served: Hampshire and Hampden Counties **PTrans:** Y
Contact: John E. Suoboda

SURVIVAL CENTERS, INC.
P.O. Box 629
North Amherst, MA 01059
(413)549-3968

Hours: M-F:10am-5pm
Services: C,J,M
Description: Provides various services/items for low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Hampshire County **PTrans:** Y
Contact: Evangeline Wetcott, Executive Director

TRI-COUNTY YOUTH PROGRAMS
320 Riverside Drive
Northampton, MA 01060
(413)586-6210

Hours: M-F:9am-5pm
Services: B,C,D,H
Description: Residential program providing various services for youth with emotional disturbances
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 13-19 years
Residential: Y **Day Care:** Y **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Hall Gibber, Executive Director

VALLEY HUMAN SERVICES, INC.
96 South Street
Ware, MA 01082
(413)967-6241

Hours: M-Th:8am-8pm;F:8am-5pm
Services: B,F,J,M
Description: Multi-service community facility
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Hampshire County **PTrans:** N
Contact: Evelyn G. Glickman, Director

VALLEY PROGRAMS, INC.
129 King Street
Northampton, MA 01060
(413)584-7329

Hours: 24hrs
Services: B,G
Description: Offers residential mental health counseling program as well as case management and shelter for homeless
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: Spanish
Notes: Offers both private program and program through DMH
Area Served: Franklin and Hampshire Counties **PTrans:** Y
Contact: Susan Stubbs, Executive Director

VETERANS ADMINISTRATION MEDICAL CENTER
421 North Main Street
Northampton, MA 01060
(413)584-4040

Hours: M-F:8am-4:30pm
Services: B,E,G,I
Description: Psychiatric counseling and medical treatment for veterans
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: French, Polish, Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Mary Forysthe, Director

MIDDLESEX COUNTY

CITIES/TOWNS

Acton
Arlington
Ashby
Ashland
Ayer
Bedford
Belmont
Billerica
Boxborough
Cambridge
Carlisle
Chelmsford
Concord
Dracut
Dunstable
Everett
Framingham
Groton
Holliston
Hopkinton
Hudson
Lexington
Lincoln
Littleton
Lowell
Malden
Marlborough
Maynard
Medford
Melrose
Natick
Newton
North Reading
Pepperell
Reading
Sherborn
Shirley
Somerville
Stoneham
Stow
Sudbury
Tewksbury
Townsend
Tyngsboro
Wakefield
Watertown
Wayland
Westford
Weston
Wilmington
Winchester
Woburn

KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the **Services** provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

ALLIANCE FOR THE MENTALLY ILL
80 Seventh Avenue
Lowell, MA 01854
(508)454-4628

Hours: Vary
Services: B
Description: Mental health counseling
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Rita Powers

ALTERNATIVE CARE
45 Merrimack Avenue
Lowell, MA 01852
(508)459-2255

Hours: 24hrs
Services: B,E
Description: Health care and mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes:
Area Served: Eastern Massachusetts **PTrans:** N
Contact: Jamie Stier R.N., Manager

ALTERNATIVE HOUSE
P.O. Box 2096
Lowell, MA 01851
(508)458-0274 (508)454-1436

Hours: 24hrs
Services: B,G,J,K,M
Description: Shelter providing counseling and other support services to battered women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** N
Contact: Priscilla Wood, Director

AMERICAN MEDICAL WOMEN'S ASSOCIATION
2000 Washington Street, #442
Newton, MA 02162
(617)332-3293

Hours:
Services: M
Description: Referral services for women needing female physicians/mental health services statewide
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:**
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:**
Contact:

AMERICAN RED CROSS
391 Pawtucket Street
Lowell, MA 01854
(508)458-6385

Hours: M-F:9am-4:30pm
Services: E,J
Description: Social services to veterans and emergency assistance
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** Y
Languages: Y
Notes:
Area Served: No restriction **PTrans:** Y
Contact: John H. Carroll

ARMED SERVICES YMCA OF AYER
1776 Depot Square
Ayer, MA 01432
(508)772-2681

Hours: Tu,F-Su:noon-8pm;W,Th:9am-8pm
Services: D,J,M
Description: Offers a variety of social services for veterans
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:**
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: N
Notes:
Area Served: Middlesex County **PTrans:** Y
Contact: Sally Webb , Executive Director

ASSABET HUMAN SERVICES
North Building #1, Damonmill Square
Concord, MA 01742

Hours: M-F:9am-5pm
Services: A,B,C,D
Description: Outpatient mental health and substance abuse counseling,rehabilitation and education
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Middlesex County **PTrans:** Y
Contact: Betty Cormier, Director

ASSOCIATION FOR RETARDED CITIZENS OF GREATER LOWELL, INC.
145 Lexington Avenue
Lowell, MA 01854
(508)459-6179

Hours: M-F:8am-4pm
Services: F,K,M
Description: Services to promote general welfare of mentally retarded citizens of Greater Lowell
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Judy Hayes

BAY COLONY HEALTH SERVICES
800 West Cummings Park, #1200
Woburn, MA 01801
(617)935-3382

Hours: M-Th:9am-9pm;F:9am-5pm
Services: A
Description: Substance abuse treatment
Fee: Y **Scale:** Y **Third Party:** T
Waiting Period: 1 week **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Middlesex County **PTrans:** Y
Contact: Neil Isaksen, Manager

BEDFORD YOUTH & FAMILY SERVICES
Town Center 2-6
Bedford, MA 01730
(617)275-7727 (617)275-7767

Hours: M-F:8:30am-4:30pm
Services: A,B,H
Description: Counseling services for youth
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 10-22 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Bedford **PTrans:** N
Contact: Nancy Freed, Director

BIRTHRIGHT OF GREATER LOWELL
100 Meridian Street, #303
Lowell, MA 01852
(508)454-9749

Hours: M:6:30pm-8pm;Tu-F:12:30pm-2:30pm;Sa:9am-2pm
Services: E,M
Description: Counseling/materials/testing/services for pregnant women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:**
Contact: Paula Matte, Director

BOUNDARIES THERAPY CENTER
518 Great Road
Acton, MA 01720
(508)263-4878

Hours: M-F:9am-9pm
Services: A,B
Description: Providing comprehensive counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1 week **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Intake worker

BEDFORD YOUTH & FAMILY SERVICES
Town Center 2-6
Bedford, MA 01730
(617)275-7727 (617)275-7767

Hours: M-F:8:30am-4:30pm
Services: A,B,H
Description: Counseling services for youth
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 10-22 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Bedford **PTrans:** N
Contact: Nancy Freed, Director

BIRTHRIGHT OF GREATER LOWELL
100 Meridian Street, #303
Lowell, MA 01852
(508)454-9749

Hours: M:6:30pm-8pm;Tu-F:12:30pm-2:30pm;Sa:9am-2pm
Services: E,M
Description: Counseling/materials/testing/services for pregnant women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:**
Contact: Paula Matte, Director

BOUNDARIES THERAPY CENTER
518 Great Road
Acton, MA 01720
(508)263-4878

Hours: M-F:9am-9pm
Services: A,B
Description:
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1 week **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: Call for specific description
Area Served: No restriction **PTrans:** Y
Contact: Intake worker

C.A.S.P.A.R.
226 Highland Street
Somerville, MA 02143
(617)623-2079 (617)623-2080

Hours: M-F:9am-5pm
Services: A,B,H
Description: Comprehensive counseling services
Fee: Y **Scale:** Y **Third Party:**
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Middlesex County **PTrans:** Y
Contact: Ruth Davis

C.O.D.E.
4 School Street
Acton, MA 01720
(508)263-8777

Hours: 24hrs
Services: A,B,H,M
Description: Provides substance abuse education/counseling to youths
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 10-19 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:**
Contact: Louise Davey Green

CAMBODIAN MUTUAL ASSISTANCE ASSOCIATION
125 Perry Street
Lowell, MA 01852
(508)454-4286

Hours: M-F:8:30am-5pm
Services: B,C,D,I,M
Description: Support services for Cambodian community
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: Khmer
Notes:
Area Served: Greater Lowell **PTrans:**
Contact: Intake worker

CENTER FOR FAMILY DEVELOPMENT
45 Merrimack St., #200
Lowell, MA 01852
(508)459-2306 (508)453-2598

Hours: M-Th:9am-8pm;F:9am-5pm
Services: A,B
Description: Offers mental health and substance abuse counseling
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 3+
Residential: N **Day Care:** N **Meals:**
Languages: Spanish
Notes:
Area Served: Lowell and surrounding communities **PTrans:** Y
Contact: Dolly Lausler, Manager

CENTER FOR OCCUPATIONAL AWARENESS AND PLACEMENT
160 Turnpike Road
Chelmsford, MA 01824
(508)459-8711

Hours: M,Tu,Th,F:8:30am-2:30pm;W:8:30am-Noon
Services: C
Description: School-to-work transition program for youths with mild mental retardation
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** 1 year
Age: 14-22 years
Residential: N **Day Care:** N **Meals:** N
Languages: German
Notes:
Area Served: Middlesex County **PTrans:**
Contact: Application office

CHILD CARE SEARCH
11 Kearney Square
Lowell, MA 01852
(508)452-6445

Hours: M-F:9am-5pm
Services: M
Description: Resources and referral agency specifically for parents seeking child-care
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** N
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Affiliated agencies in Waltham & Framingham
Area Served: Greater Lowell **PTrans:** Y
Contact: Office Manager

COALITION FOR A BETTER ACRE, INC.
741 Merrimack Street
Lowell, MA 01854
(508)452-7523

Hours: M-F:9am-5pm
Services: D,J
Description: Providing day-care for welfare mothers returning to work and training for daycare providers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: Khmer, Spanish
Notes:
Area Served: Greater Lowell **PTrans:**
Contact: Ruth Sanchez-Cannon, Executive Director

COMMUNITIES UNITED, INC.
111R Mt. Auburn Street
Watertown, MA 02172
(617)923-2010

Hours:
Services: D,H,M
Description: Center for Headstart Programs in surrounding areas
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** School year
Age: 3-4 years
Residential: N **Day Care:** **Meals:** Y
Languages: German, Hebrew, Russian, Spanish
Notes:
Area Served: Various communities surrounding Boston **PTrans:** Y
Contact: Lora Wooster, Social Services Coordinator

COMMUNITY COUNSELING CENTER OF BLACKSTONE VALLEY
10 Asylum Street
Milford, MA 01757
(508)473-6723

Hours: M-F:6:30am-9pm
Services: A,B
Description: Comprehensive mental health and substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes: Specific programs for sexual offenders available
Area Served: Worcester County **PTrans:** Y
Contact: Rosemarie Coelho, Executive Director

COMMUNITY TEAMWORK, INC.
167 Dutton Street
Lowell, MA 01852
(508)459-0551

Hours: M-F:8:30-5pm
Services: B,D,G,I,J
Description: Coordinates several support services for low-income individuals
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Khmer, Portuguese, Spanish
Notes:
Area Served: Greater Lowell **PTrans:** N
Contact:

DEPARTMENT OF MENTAL RETARDATION--LOWELL LOCAL SERVICE CENTER
391 Varnum Avenue
Lowell, MA 01854
(508)454-8851 (508)727-5658

Hours: M-F:8am-5pm
Services: J,M
Description: To provide or arrange for services for persons with mental retardation and their families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: Khmer
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: James W. Oien, Center Director

DEPARTMENT OF PUBLIC HEALTH--HEALTHY START PROGRAM
Tewksbury State Hospital
Tewksbury, MA 01876
(508)851-7261 (800)992-1895

Hours: M-F:8am-5pm
Services: M
Description: Telephone referral service for uninsured pregnant women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:**
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French, Khmer, Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact:

DEPARTMENT OF SOCIAL SERVICES
685 Lawrence Street
Lowell, MA 01852
(508)452-8970 (800)792-5200

Hours: M-F:8am-5pm
Services: H,J,M
Description: Specifically serves youths and their families
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: Under 18 years
Residential: Contracted **Day Care:** Contracted **Meals:** N
Languages: French, Greek, Khmer, Spanish
Notes:
Area Served: Greater Lowell area **PTrans:** N
Contact: Intake worker

DEPARTMENT OF VETERANS AFFAIRS--OUTPATIENT CLINIC
Federal Building, 50 Kearney Square
Lowell, MA 01852
(508)453-1746

Hours: M:8am-6pm;Tu-F:8:30am-4pm
Services: B,J,M
Description: Outpatient counseling and social services for veterans
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Dr. Wolf, Director

DR. HARRY C. SOLOMON MENTAL HEALTH CENTER
391 Varnum Avenue
Lowell, MA 01854
(508)454-8851

Hours: 24hrs
Services: B
Description: Provides comprehensive mental health services
Fee: N **Scale:** N **Third Party:** N
Waiting Period: **Duration:**
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: **PTrans:** Y
Contact:

E.N. ROGERS MEMORIAL VETERANS ADMINISTRATIVE MEDICAL CENTER
200 Springs Road
Bedford, MA 01730
(617)275-7500

Hours: 24hrs
Services: B,E
Description: Inpatient/outpatient comprehensive health care/counseling for war veterans
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** N
Languages:
Notes: Restricted services available to family members
Area Served: No restriction **PTrans:** Y
Contact: Evaluation Unit

EASTERN MIDDLESEX MENTAL HEALTH CLINIC
7 Lincoln Street
Wakefield, MA 01880
(617)246-2010

Hours: M-Tu:9am-8pm;F:9am-5pm
Services: A,B,J
Description: Provides a variety of counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Middlesex County **PTrans:** Y
Contact: Alice Cerino

FAMILY COUNSELING AND GUIDANCE CENTER
350 Worcester Road, Route 9
Framingham, MA 01701
(508)875-0648

Hours: M-Th:8:30am-9:00pm;Fr:8:30am-5pm
Services: A,B
Description: Comprehensive counseling services
Fee: Y **Scale:** Y **Third Party:** T
Waiting Period: N **Duration:** N
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact:

FLORENCE CRITTENTON LEAGUE OF LOWELL
119 Hall Street
Lowell, MA 01854
(508)452-9671

Hours: M-F:9am-4pm
Services: B,K,M
Description: Counseling/information/adoption referral for unwed parents
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: **PTrans:**
Contact: Ilze Keegan, Executive Director

FRIENDS OF THE MULTI-SERVICE CENTER
127 North Beacon Street
Watertown, MA 02172
(617)926-3600

Hours: M-F:9am-5pm
Services: A,B,H,J
Description: Various support services available Including substance abuse and mental health counseling
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 1 week **Duration:** Need-based
Age: 11-60 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Watertown **PTrans:** Y
Contact: Intake worker

GREATER LOWELL FAMILY YMCA
35 YMCA Drive
Lowell, MA 01852
(508)454-7825

Hours: M-F 5:30am-10pm; Sa:7am-7pm
Services: F,J
Description: Multi-service community organization
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** N
Contact:

GREATER LOWELL PSYCHIATRIC ASSOCIATION
9 Acton Road
Chelmsford, MA 01824
(508)256-6579

Hours: M-F:9am-8pm
Services: B
Description: Mental health counseling services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Private practice
Area Served: No restriction **PTrans:** N
Contact:

HABIT MANAGEMENT INSTITUTE
660 Suffolk Street
Lowell, MA 01854
(508)452-5155

Hours: M-F:6am-4pm
Services: A,B
Description: Substance abuse services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS funded
Area Served: Middlesex County **PTrans:** Y
Contact: Teri Vecchione, Receptionist

HANDI-VAN OF LOWELL
40 Perry Street
Lowell, MA 01853
(508)453-4317

Hours: 24hrs
Services: J
Description: Provides transportation services for the elderly and people with disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** N
Contact: Ed Overn, Director

HEALTHWORKS
125 Perry Street
Lowell, MA 01852
(508)459-4156

Hours: M-F:9am-5pm
Services: E
Description: Provides clinical health care
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Khmer, Spanish
Notes:
Area Served: No restriction **PTrans:** N
Contact:

HELP FOR ABUSED WOMEN AND THEIR CHILDREN
9 Crombie Street
Salem, MA 01970
(508)744-8552 (508)744-6841

Hours: M-F:9am-5pm
Services: G,J,K,M
Description: Shelter support services for battered women and their children
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes: Women must not be actively abusing drugs/alcohol
Area Served: No restriction **PTrans:** Y
Contact: Sylvia Guthrie, Director

HERITAGE HOSPITAL
26 Central Street
Somerville, MA 02143
(617)625-8900 (617)625-6344

Hours: 24hrs
Services: A
Description: Substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Deferred payment plans may be arranged
Area Served: Middlesex County **PTrans:** Y
Contact: Bob Sullaway, Director

HOUSE OF HOPE
812 Merrimack Street
Lowell, MA 01854
(508)458-2870

Hours: 24hrs
Services: G,I,M
Description: Homeless shelter providing housing advocacy
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: Greater Lowell **PTrans:** N
Contact: Sister Jean Poor, Director

HUMAN RESOURCE INSTITUTE
10 Bridge Street
Lowell, MA 01852
(508)453-5736

Hours: M-F:8:30am-9pm;Sa:9am-5pm
Services: B
Description:
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age:
Residential: **Day Care:** **Meals:**
Languages:
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact:

HURLEY HOUSE
12-14 Lowell Street, Box 662
Waltham, MA 02254
(617)899-2540 (617)839-2540

Hours: 24hrs
Services: A
Description: Substance abuse counseling and treatment
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes: DSAS Funded
Area Served: Middlesex County **PTrans:** Y
Contact: Fred Blake, Director

LOWELL COMMUNITY HEALTH CENTER
597 Merrimack Street
Lowell, MA 01854
(508)458-8633

Hours: M-F:9am-5pm
Services: E,J
Description: Community clinical health care
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Irene Knox, Leader

LOWELL GENERAL HOSPITAL—CENTER FOR SUBSTANCE ABUSE
295 Varnum Avenue
Lowell, MA 01854
(508)937-6565 (508)937-6500

Hours: M-F:9am-5pm
Services: A,N
Description: Full counseling/support for those in direct or indirect contact with the problems of substance abuse
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Patricia L. Hartwell, Executive Director

LOWELL HOUSE, INC.
117 Perry Street
Lowell, MA 01852
(508)459-7037 (508)459-8656

Hours: M-F:9am-5pm
Services: A
Description: Substance abuse counseling/education;special attention given to youths, minorities, and women
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Khmer, Spanish
Notes: Affiliated with a residential program
Area Served: Greater Lowell **PTrans:** Y
Contact: Barbara Aronson, Executive Director

LOWELL HOUSING AUTHORITY
P.O. Box 3063
Lowell, MA 01853
(508)937-3500

Hours: M-F:8:30am-4:30pm
Services: I
Description: Provides housing for low-income families, the elderly, and people with disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Khmer, Laotian, Spanish
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Normand Ayotte, Director

MARLBORO HOSPITAL COMPREHENSIVE ADDICTIONS PROGRAM
57 Union Street
Marlboro, MA 01752
(508)485-1121

Hours: 24hrs
Services: A
Description: Inpatient/outpatient comprehensive substance abuse treatment
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 14+
Residential: 18 beds **Day Care:** Y **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Dianne Williams

MASSACHUSETTS REHABILITATION COMMISSION
100 Merrimack Street
Lowell, MA 01852
(508)458-4544

Hours: M-F:8:45am-9pm
Services: C
Description: Vocational counseling/training for people with disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: Greater Lowell area **PTrans:** Y
Contact: Counselor of the day

MCLEAN HOSPITAL–ALCOHOL & DRUG CENTER
115 Mill Street
Belmont, MA 02178
(617)855-3361

Hours: M-F:8:30am-5pm
Services: A
Description: Substance abuse treatment and counseling center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1 week **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Welfare recipients not accepted
Area Served: No restrictions **PTrans:**
Contact: Intake worker

MENTAL HEALTH ASSOCIATION OF GREATER LOWELL, INC.
99 Church Street
Lowell, MA 01852
(508)458-6282

Hours: M-Th:9am-9pm;F:9am-5pm
Services: A,B
Description: Substance abuse and mental health counseling/testing for adults and children
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes:
Area Served: Greater Lowell **PTrans:**
Contact: Susan McArthur, Clinic Office Coordinator

MERRIMACK VALLEY CATHOLIC CHARITIES
70 Lawrence Street
Lowell, MA 01852
(508)452-1421

Hours: M-F:9am-5pm
Services: B,J,L,M
Description: Offers counseling, foster home placement, and Information/referral services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Secretary

MERRIMACK VALLEY GOODWILL INDUSTRIES, INC
39 First Street
Lowell, MA 01850
(508)459-0351

Hours: M-F:9am-5pm
Services: C,M
Description: Transitional employment services including vocational evaluation and placement
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Robert F. Vinson, Executive Director

MERRIMACK VALLEY LEGAL SERVICES
13 Hurd Street
Lowell, MA 01852
(508)458-1465

Hours: M-F:9am-5pm
Services: K,M
Description: Offers comprehensive legal and advocacy services for the elderly
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Varies
Age: 60+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Thomas Barbieri, Executive Director

MIDDLESEX COUNTY EMPLOYMENT AND TRAINING PROGRAM
14 Chapel Street
Somerville, MA 02144
(617)628-0300

Hours: M-F:8am-5pm
Services: C,D,M
Description: Support services for refugee or low-income residents of Middlesex County
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Armenian, Farsi, French, Russian, Spanish, Vietnamese
Notes:
Area Served: Middlesex County **PTrans:** Y
Contact: Betsy Bragg, Director

MIDDLESEX EMPLOYMENT RESOURCE CENTER
10 Kearney Square #215
Lowell, MA 01852
(508)453-4570

Hours: M-F:9am-5pm
Services: C,D,H,M
Description: Provides job placement and referral to ex-offenders and high school drop-outs
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Varies
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Janet K. Hardman, Director

MIDDLESEX NORTH DISTRICT MEDICAL SOCIETY
295 Varnum Avenue
Lowell, MA 01854
(508)453-7011

Hours: M-F:9am-5pm
Services: M
Description: Physician referral agency
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** N
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Norma McMahon, Executive Secretary

MIDDLESEX SHELTER,INC.
189 Middlesex Street
Lowell, MA 01852
(508)458-9888

Hours: 24hrs
Services: A,B,D,E,G,M
Description: Homeless shelter providing substance abuse and mental health counseling and crisis intervention
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: Portuguese, Spanish
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Richard Radford, Executive Director

MT. AUBURN HOSPITAL–THE CENTER FOR PROBLEM DRINKING
330 Mt. Auburn Street
Cambridge, MA 02138
(617)499-5051 (617)499-5052

Hours: M-Th:9am-9pm;F:9am-5pm
Services: A
Description: Clinic for substance abuse treatment
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: John Blumenstell, Director

NEW ENGLAND MEMORIAL–THE ADDICTIONS TREATMENT UNIT
5 Woodland Road, Box 9102
Stoneham, MA 02180
(617)979-7025

Hours: M-Th:8:30am-9pm;F:8am-5pm;Sa:9am-3pm
Services: A,B
Description: Comprehensive outpatient/inpatient substance abuse and mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 15+
Residential: 20 beds **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Any receptionist

NORTH CHARLES INSTITUTE FOR ADDICTION
260 Beacon Street
Somerville, MA 02143
(617)661-5700

Hours: M-F:8am-7pm
Services: A
Description: Substance abuse treatment/counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 6 months **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Middlesex County **PTrans:** N
Contact: Jane Kuffman, Director

NORTHEAST CENTER FOR LIFE MANAGEMENT SKILLS
1445 Main Street
Tewksbury, MA 01876
(508)851-0180

Hours: M-F:9am-5pm
Services: A,B,C,D,L,M
Description: Mental health, substance abuse, and vocational counseling as well as family services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Angela Guarino, Program Director

OFFICE OF CHILDREN
144 Merrimack Street, #430
Lowell, MA 01851
(508)685-0262

Hours: M-F:8:45am-5pm
Services: B,C,D,J
Description: Counseling, vocational training, and educational services for children
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 0-22 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Merrimack Valley **PTrans:** N
Contact: Sandy Venner, Director

OFFICE OF EMPLOYMENT AND TRAINING
206 Jackson Street
Lowell, MA 01852
(508)459-2336

Hours: M-F:9am-5pm
Services: C,K
Description: Vocational counseling/advocacy for welfare recipients re-entering the workforce
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: **PTrans:** Y
Contact: Gail Malliaros-Richardson, Program Director

PARENTS WITHOUT PARTNERS, INC.
P.O. Box 121
Burlington, MA 01803
(508)667-2220

Hours: M-F:9am-5pm
Services: D,H,L,M
Description: Counseling and socialization of single parents and their children
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Paul Lake, President

PATHAWAYS COUNSELING ASSOCIATES
11 Kearney Square
Lowell, MA 01852
(508)937-2696

Hours: M-F:9am-5pm
Services: A,B,D,L,M
Description: Family services, mental health services, childrens services, alcohol/drug problems, and domestic v
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Lowell **PTrans:** Y
Contact: Intake worker

RAPE CRISIS SERVICES OF GREATER LOWELL, INC.
295 Varnum Avenue
Lowell, MA 01854
(508)452-7721 (800)542-5212

Hours: 24hrs
Services: B,D,K
Description: Intervention for survivors of rape/incest/sexual abuse
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Italian, Khmer, Spanish
Notes:
Area Served: No restriction **PTrans:**
Contact: Lisa Ansara, Executive Director

ROUDENBUSH COMMUNITY CENTER
65 Main Street
Westford, MA 01886
(508)692-5511

Hours: M-F:8:30am-4:30pm
Services: E,M
Description: Assistance and referral in many aspects of health care for Westford residents
Fee: Y **Scale:** Y **Third Party:**
Waiting Period: **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: N
Notes:
Area Served: Greater Westford **PTrans:**
Contact: Joyce Cantore

SHARED TIMES
579 Princeton Boulevard
Lowell, MA 01851
(508)454-6869

Hours: M-F:8am-9pm
Services: B,M
Description: Social support/networking for lesbians in local area
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Lowell **PTrans:** Y
Contact: Pat Brown

SOUTH MIDDLESEX ADDICTION SERVICES
3 Merchant Road
Framingham, MA 01701
(508)879-2950

Hours: 24hrs
Services: A
Description: Residential detoxification program
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** 5-21 days
Age: All
Residential: 23 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: Middlesex County **PTrans:** Y
Contact: Admitting Nurse

SPOFFORD HALL OUTPATIENT SERVICES
800 West Cummings Park
Woburn, MA 01801
(617)935-3025

Hours: M-F:9am-9pm
Services: A
Description: Outpatient substance abuse treatment/counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Deborah Carroll, Director of Outpatient Services

ST. JOSEPH'S HOSPITAL–PUBLIC HEALTH CLINIC
220 Pawtucket Street
Lowell, MA 01854
(508)453-1761

Hours: Tu:4pm-5:30pm;Th:Noon-1:30pm
Services: B,E,N
Description: Counseling/treatment for people with sexually transmitted diseases
Fee: Y **Scale:** Y **Third Party:**
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Minors can be tested/treated without parental consent
Area Served: No restriction **PTrans:**
Contact: Theresa Rheaume, Program Coordinator

TOGETHER, INC.
5 Mt. Royal Avenue
Marlboro, MA 01752
(508)485-1451

Hours: M-F:9am-5pm
Services: A,B
Description: Outpatient substance abuse and mental health counseling center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 5+
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese
Notes: Does not service sexual offenders
Area Served: Newton to Worcester/Framingham to Marlboro **PTrans:**Y
Contact: Sherri Grande

UNITAS, INC.
48 Lawrence Street
Lowell, MA 01852
(508)458-8793

Hours: M-F:9am-5pm
Services: C,D,M
Description: Job training/referral for area minority and disadvantaged population
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Lowell **PTrans:**
Contact: Dalia Calvo, Executive Director

WATERTOWN MULTI-SERVICE CENTER
127 North Beacon Street
Watertown, MA
(617)926-3600

Hours: M-F:8am-5pm
Services: B
Description: Mental health counseling center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: Watertown, Waltham **PTrans:** Y
Contact:

WHIDDEN HOSPITAL--ADDICTION TREATMENT CENTER
92 Garland Street
Everett, MA 02149
(617)381-7182

Hours: M-F:9am-4pm
Services: A
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Sarah Braucha, Director

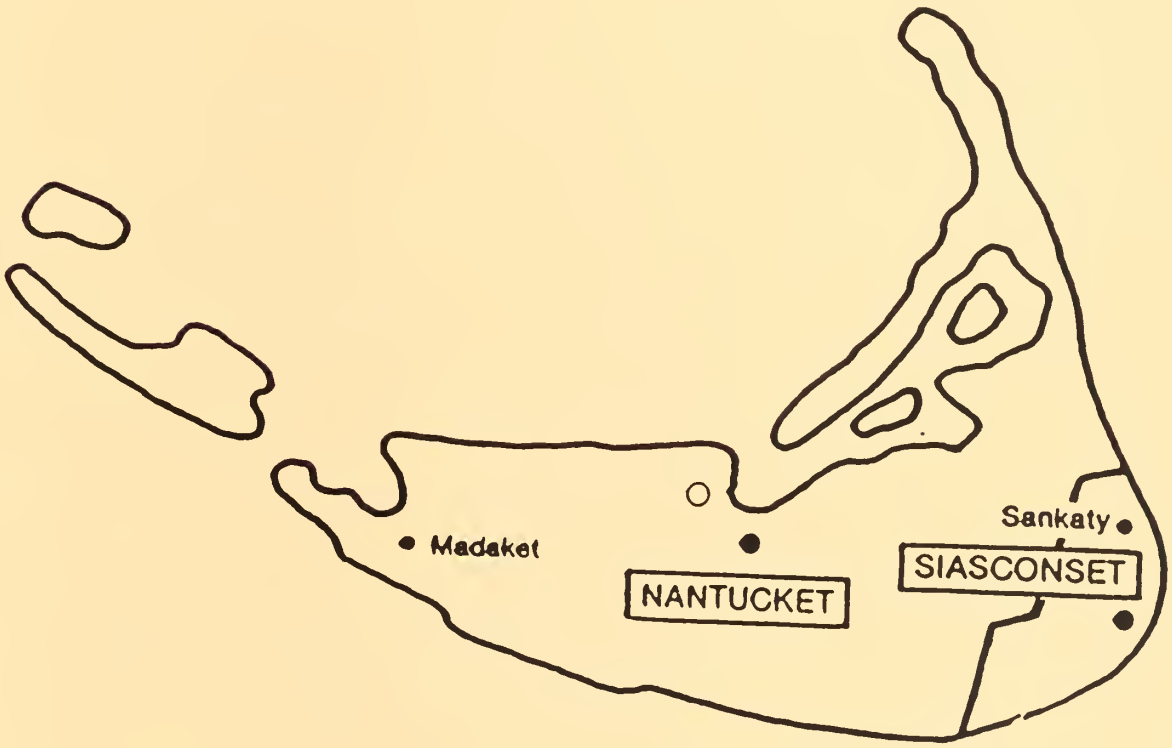
WOMANHEALTH
2 Courthouse Lane
Chelmsford, MA 01824
(508)256-3227

Hours: M-F:Varies
Services: E,H
Description: Comprehensive health care for women from adolescence through maturity
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: **PTrans:**
Contact: Donald W. Gauthier, Medical Director

NANTUCKET COUNTY

CITIES/TOWNS

Madaket
Nantucket
Sankaty
Siasconset



KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

A SAFE PLACE, INC.
P.O. Box 3231
Nantucket, MA 02554
(508)228-0561 (508)228-2111

Hours: 24hrs
Services: G,K,M
Description: Primarily a help center for victims of sexual abuse and domestic violence;safe homes and advocacy services available
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** No more than 2 days
Age: All
Residential: Y **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:**
Contact: Lena Craig, Executive Director

FAMILY AND CHILDREN'S SERVICE OF NANTUCKET COUNTY
33 Center Street
Nantucket, MA 02554
(508)228-4256 (508)228-2689

Hours: M-F:8am-5pm
Services: A,B
Description: Professional alcohol counselor and child psychologist available in addition to several support groups
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: N
Notes:
Area Served: Nantucket **PTrans:** N
Contact: A. Eugene Palchanis, Clinic Director

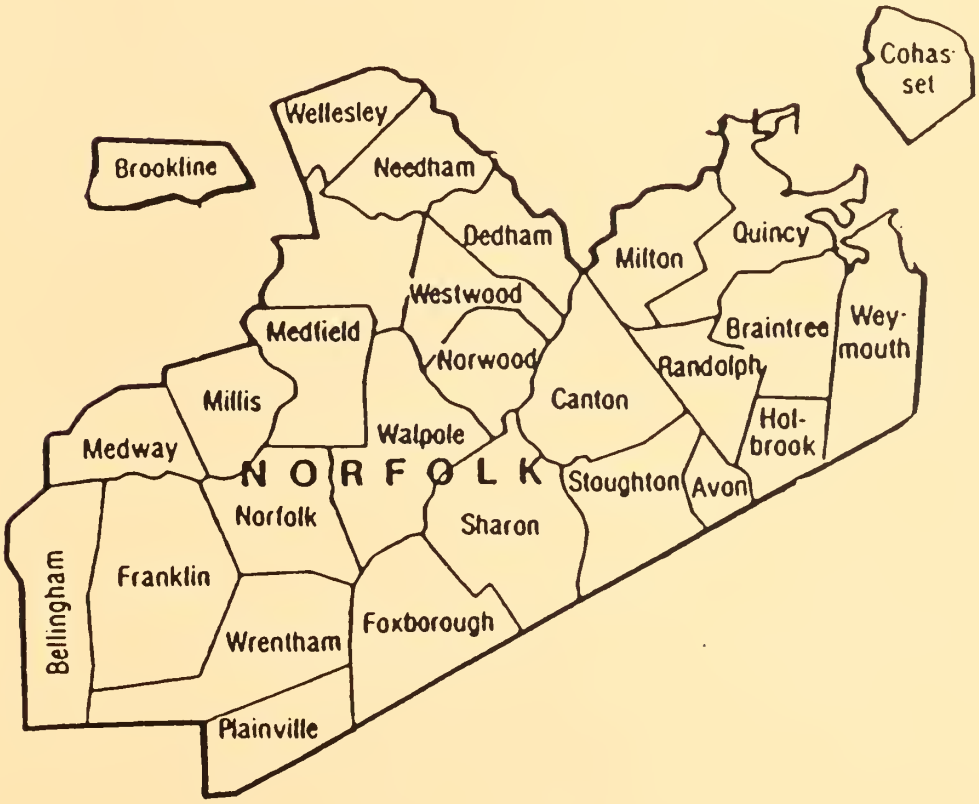
NANTUCKET COUNSELING SERVICES
Off Vesper Lane
Nantucket, MA 02554
(508)228-2689

Hours: M-Th:8am-9pm;F:8am-5pm
Services: A,B
Description: Provides comprehensive counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 11+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Nantucket County **PTrans:** N
Contact: Jean Clark, Coordinator

NORFOLK COUNTY

CITIES/TOWNS

Avon
Bellingham
Braintree
Brookline
Canton
Cohasset
Dedham
Foxborough
Franklin
Holbrook
Medfield
Medway
Millis
Milton
Needham
Norfolk
Norwood
Plainville
Quincy
Randolph
Sharon
Stoughton
Walpole
Wellesly
Westwood
Weymouth
Wrentham



KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

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K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

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"PTrans" = Access to Public Transportation.

ADOLESCENT SUPPORTED EMPLOYMENT PROGRAM
77 Parkingway
Quincy, MA 02169
(617)770-7700

Hours: M-F:9am-5pm
Services: C,H
Description: Vocational support and training for mentally disturbed adolescents
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 16-20 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Shore **PTrans:** Y
Contact: Mary Jane Fennessy

AL-ANON FAMILY GROUPS OF MASSACHUSETTS
639 Granite Street
Braintree, MA 02184
(617)843-5300

Hours: Varies
Services: A
Description: Al-Anon and Ala-teen meetings throughout Massachusetts
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: ALI
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Theresa Murray, Office Manager

AMEGO, INC.
10 Merrymount Road
Quincy, MA 02169
(617)471-2345

Hours: 24hrs
Services: B,D,J
Description: Provides residential and educational services to adolescents and adults with autism or other behavioral problems
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 13+
Residential: 30 beds **Day Care:** N **Meals:** Y
Languages: ASL, Spanish
Notes: Day programs available
Area Served: No restriction **PTrans:** Y
Contact: Linda Ingram, Coordinator of Social Services

BILLINGS HUMAN SERVICES–SUBSTANCE ABUSE CLINIC
275 Prospect Street
Norwood, MA 02062
(617)762-0060

Hours: M-F:9am-8pm
Services: A
Description: Education/counseling for substance abusers & families
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Norfolk County **PTrans:** Y
Contact: Suzanne Sheridan

BU SCHOOL OF MEDICINE–FETAL ALCOHOL EDUCATION PROGRAM
7 Kent Street
Brookline, MA 02146
(617)739-1424

Hours: M-Th:10am-5pm;F:10am-3pm
Services: D,M
Description: No direct services, just education and referral around issues of fetal alcohol syndrome
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:**
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: **PTrans:**
Contact: Barbara A. Morse, Program Director

C.H.O.I.C.E. PROGRAM
16 Moon Island Road
Squantum, MA 02171
(617)328-7930

Hours: M-F:8:30am-5pm
Services: C,D,F,J
Description: Program to assist maximizing an Individual's Independent functioning by providing training and skill-development
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 22-65 years
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Shore **PTrans:** Y
Contact: Leslie Collingan, Director

CENTER FOR COMMUNITY COUNSELING AND EDUCATION–PROJECT FACE
32 Common Street
Walpole, MA 02081
(508)668-3223

Hours: T-F:9am-7pm
Services: A,B,C,D,J,K,M
Description: A comprehensive multi-service center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: German
Notes:
Area Served: Walpole and surrounding communities **PTrans:** Y
Contact: Mary Vermilye, Clinical Director

CHILD AND ADOLESCENT SERVICES
77 Parkingway
Quincy, MA 02169
(617)770-7700

Hours: M-F:9am-5pm
Services: B,H
Description: Provides comprehensive mental health counseling for youths, adolescents and families
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 3-18 years
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Norfolk County **PTrans:** Y
Contact: Pamela Maltz, Service Director

CUTLER COUNSELING CENTER
10 Cottage Street
Norwood, MA 02062
(617)762-6592 (508)668-7880

Hours: M-Th:9am-9pm;F:9am-5pm
Services: B,C,D
Description: Comprehensive community mental health center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Norfolk County **PTrans:** Y
Contact: Judi Kramer, Director of Intake

ELDERLY OUTREACH PROGRAM
460 Quincy Avenue
Quincy, MA 02168
(617)770-4000

Hours: 24hrs
Services: B,J,K
Description: Residential home for elderly providing counseling and other social services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 55+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes: Also runs Meals on Wheels program
Area Served: Norfolk County **PTrans:** Y
Contact: Intake Worker

GROWTHWAYS, INC.
177R South Franklin Street
Holbrook, MA 02343
(508)941-6503

Hours: M-F:9am-5pm
Services: I,J
Description: Residential placement and other support services for mentally retarded adults
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 22+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Greater Brockton **PTrans:** Y
Contact: Martin Berliner, Executive Director

HAM.L CLINICAL ASSOCIATES
388 Hillside Avenue
Needham, MA 02194
(617)449-6393

Hours: M-F:9am-9pm
Services: A,B
Description: Psychology services including addictions therapy
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 4-70 years
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Boston/Northeast Massachusetts **PTrans:** Y
Contact: Harry M. Leichtman

HORIZONS FOR YOUTH, INC.
121 Lakeview Street
Sharon, MA 02067
(617)828-7550

Hours: M-F:9am-4pm
Services: F,H
Description: Runs outdoor programs and summer camp for under-privileged youth
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:** 17 days
Age: 7-12 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: Varies from summer to summer
Notes:
Area Served: Eastern Massachusetts **PTrans:**
Contact: Maryanne Killeen, Director

INFANT/TODDLER DAY CARE
9 Bicknell Street
Quincy, MA 02169
(617)770-0078

Hours: M-F:8am-6pm
Services: H
Description: Day care services for parents pursuing educations
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** 3 years
Age: 1 month-3 years
Residential: N **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes: Preference given to those referred by DSS
Area Served: No restriction **PTrans:** Y
Contact: Sheila Debettencourt

MAKING IT IN HIGH SCHOOL PROGRAM
Quincy High School
Quincy, MA 02169
(617)984-8820

Hours: M-F:9am-5pm
Services: B,D
Description: Drop-out prevention for students in Quincy school system
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 14-16 years targeted
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Quincy schools **PTrans:** Y
Contact: Staff official

MANET COMMUNITY HEALTH CENTER
1193 Sea Street
Quincy, MA 02169
(617)471-8683 (617)471-4715

Hours: M-W:8am-9pm;Th-F:8am-5pm
Services: B,E
Description: General health services, including mental health counseling, for families
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Khmer, Mandarin Chinese, Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Ellen Hafer, Director

ODYSSEY FAMILY TREATMENT DEPARTMENT PROGRAM
One Hospital Road, P.O. Box 317
Medfield, MA 02052
(617)354-8584

Hours: M-F:8:30am-4:30 pm
Services: A,B
Description: Residential substance abuse program for adolescent males
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** 6 months-1 year
Age: 14-18 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Norfolk County **PTrans:** Y
Contact: Stephen Malley, Director

QUINCY DETOXIFICATION CENTER
120 Whitewell Street
Quincy, MA 02169
(617)472-1484

Hours: 24hrs
Services: A
Description: Residential detoxification center for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** 7-21 days
Age: 18+
Residential: 30 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Shawn Sheehan, Director

QUINCY DISTRICT COURT VALLE ASSOCIATES
7 Foster Street
Quincy, MA 02169
(617)479-9646

Hours: M-F:9am-8pm;W:9am-5pm
Services: A,B,D
Description: Court mandated driver's alcohol education program
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** 26 weeks
Age: 17+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Court mandated
Area Served: Norfolk County **PTrans:** Y
Contact: Stephen Valle, Director

QUINCY INTERFAITH SHELTERING COALITION
P.O. Box 2512
Quincy, MA 02269
(617)770-3314 (617)770-3315

Hours: 24hrs
Services: G,J,M
Description: Homeless shelter for adults
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: 65 beds **Day Care:** N **Meals:** Y
Languages: N
Notes: Emergency shelter available for people outside of South Shore
Area Served: South Shore **PTrans:** Y
Contact: Joseph Finn, Executive Director

RANDOLPH COOPERATIVE COMPONENT
Randolph High School/ Memorial Parkway
Randolph, MA 02368
(617)961-6232 (617)961-6233

Hours: M-F:9am-8pm
Services: B
Description: Outreach mental health program for children and adolescents under Chapter 766
Fee: N **Scale:** N **Third Party:** N
Waiting Period: 15-25 days **Duration:** Need-based
Age: 3-21 years
Residential: N **Day Care:** N **Meals:** N
Languages: Chinese, Spanish
Notes:
Area Served: Randolph Public School System **PTrans:** Y
Contact: Al Muscharitolo

REBOUND/VOLUNTEERS OF AMERICA
Long Island Hospital, Box 438
Quincy, MA 02269
(617)773-8285

Hours: 24hrs
Services: A,D,H
Description: Residential treatment for male youth substance abusers
Fee: N **Scale:** Y **Third Party:** N
Waiting Period: 1 week **Duration:** 3-6months
Age: 15-20 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Susan Ward, Director

RESPITE HOUSE
121 Bromfield Street
Quincy, MA 02169
(617)471-8479

Hours: 24hrs
Services: B
Description: Alternative residential psychiatric treatment for children and adolescents and their families
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** 10 days
Age: 3-18 years
Residential: Y **Day Care:** Y **Meals:** Y
Languages: N
Notes:
Area Served: Greater Quincy **PTrans:** Y
Contact: Intake Worker

RIGHT TURN
7 Foster Street
Quincy, MA 02169
(617)479-9646

Hours: M-F:9am-9pm
Services: D
Description: Alcohol education program for first-time DWI offenders
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: 2 weeks **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Shore **PTrans:** Y
Contact: Len Mikulski, Director

SOUTH NORFOLK COUNTY ASSOCIATION FOR RETARDED CITIZENS
P.O. Box 403
Medfield, MA 02052
(617)762-4001 (508)359-5546

Hours: M-F:8:30am-5pm
Services: B,C,I,M
Description: Provides various services for retarded citizens
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** Y **Meals:** N
Languages: N
Notes:
Area Served: Norfolk County **PTrans:** Y
Contact: William Abel, Director

SOUTH SHORE COUNCIL ON ALCOHOLISM, INC.
59 Hospital Road
Medfield, MA 02052
(617)472-6027 (508)358-8584

Hours: M-F:8am-10pm
Services: A
Description: Substance abuse treatment/counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1-2 weeks **Duration:** Need-based
Age: 16+
Residential: 20 beds **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Steve Malley, Program Director

SOUTH SHORE MENTAL HEALTH CENTER
6 Fourth Street
Quincy, MA 02169
(617)847-1950

Hours: M-F:9am-5pm
Services: B,D
Description: Comprehensive mental health and mental retardation counseling services
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Eastern Massachusetts **PTrans:** Y
Contact: Harry Shulman, Executive Director

STEP ONE EARLY INTERVENTION PROGRAM
2 Moon Island Road
Squantum, MA 02169
(617)770-7729

Hours: M-F:9am-5pm
Services: H,J
Description: Promotes child development for families with young children at risk of being developmentally delayed
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:**
Age: Families of children 0-3 years
Residential: N **Day Care:** N **Meals:** N
Languages: Chinese, Khmer
Notes:
Area Served: Greater Quincy **PTrans:** Y
Contact: Phyllis Fazzio, Program Director

SURVIVAL S.O.S.
37 Washington Street
Quincy, MA 02169
(617)471-8400

Hours: M-F:8am-8pm
Services: A
Description: Substance abuse counseling and treatment center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 2 weeks **Duration:** Need-based.
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Bette, Secretary

THE NORCAP CENTER AT SOUTHWOOD COMMUNITY HOSPITAL
111 Dedham Street
Norfolk, MA 02056
(508)668-0385 (800)331-2900

Hours: 24hrs
Services: A
Description: Inpatient/outpatient substance abuse treatment
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need based
Age: All
Residential: 93 Beds **Day Care:** Y **Meals:** Cafeteria available
Languages: Spanish
Notes:
Area Served: Southeastern Massachusetts & Greater Boston **PTrans:** Y
Contact: Shawn Kelly, Helpline Manager

PLYMOUTH COUNTY

CITIES/TOWNS

Abington
Bridgewater
Brockton
Carver
Duxbury
East Bridgewater
Halifax
Hanover
Hanson
Hingham
Kingston
Lakeville
Marion
Marshfield
Mattapoisett
Middleborough
Norwell
Pembroke
Plymouth
Plympton
Rochester
Rockland
Scituate
Wareham
West Bridgewater
Whitman

KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the **Services** provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

A.F.R.–WAREHAM CENTER
245 Main Street
Wareham, MA 02571
(508)295-3944 (508)295-3952

Hours: M-F:8am-10pm
Services: A,B
Description: Outpatient substance abuse and mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Plymouth County **PTrans:** N
Contact: Arthur Bowles, Director

A.F.R.–YOUTH INTERVENTION PROGRAM
17 Court Street, 2nd Floor
Plymouth, MA 02360
(617)746-6737

Hours: M-Th:8am-8pm;F-Sa:9am-5pm
Services: A,B,J,F,H
Description: Provides a variety of services for youth
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age:
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes:
Area Served: Worcester County **PTrans:** Y
Contact: Kathy Harriman, Clinical Director

ADDICTIONS, FAMILIES, AND RECOVERY
71 Christa McAuliffe Boulevard
Plymouth, MA 02360
(508)746-6737

Hours: M-Th:8am-9pm;F:9am-5pm
Services: A,B,E,L
Description: Substance abuse counseling and treatment
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1-4 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Plymouth County **PTrans:** N
Contact: Kathy Harrimen Spear, Director

ADDICTIONS, FAMILIES, RECOVERY, INC.
191 Main Street
Wareham, MA 02571
(508)295-3944 (508)295-3952

Hours: M,T,Th:8am-10pm;W,F:8am-5pm
Services: A
Description: Substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1-2 Weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Plymouth County **PTrans:** N
Contact: Sylvia Garcia, Secretary

ANCHOR HOUSE, INC.
60 1/2 Cherry Street
Plymouth, MA 02360
(508)746-6654

Hours: 24hrs
Services: A
Description: Recovery home for male substance abusers
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Plymouth County **PTrans:** Y
Contact: Marty Fager, Director

BAY VIEW CENTER
345 Court Street
Plymouth, MA
(508)747-4769

Hours: M-Th:9am-9pm;F:9am-5pm
Services: A,B
Description: Provides comprehensive counseling services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Shore **PTrans:** Y
Contact: Kate Wilson

BROCKTON FAMILY AND COMMUNITY RESOURCES, INC.
18 Newton Street
Brockton, MA 02401
(508)583-6498

Hours: M-F:8:30am-8pm
Services: B
Description: Comprehensive mental health counseling
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact:

CATHOLIC CHARITIES DETOX AND ADDICTION TREATMENT CENTER
33 Main Street
Lakeville, MA 02347
(508)946-2220 (800)734-3444

Hours: 24hrs
Services: A
Description: In-patient medical detox and treatment center
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: 24hrs **Duration:** Need-based
Age: All
Residential: 40 beds **Day Care:** N **Meals:** Y
Languages: Portuguese
Notes:
Area Served: No restriction **PTrans:** N
Contact: Intake Worker

CATHOLIC CHARITIES OF BROCKTON
686 North Main Street
Brockton, MA 02401
(508)587-0815

Hours: 24hrs
Services: A,J
Description: Inpatient/outpatient medical detox and related social services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Up to 6 months
Age: All
Residential: 94 beds **Day Care:** N **Meals:** Y
Languages: ASL, Portuguese, Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact:

COMMUNITY SKILLS TRAINING, INC.
c/o Lakeville Hospital
Lakeville, MA 02347
(508)946-0610 (508)947-1231

Hours: M-F:8:30am-5pm
Services: I,J,K,M
Description: Training adults with mental retardation to learn skills to aid integration into the community
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 22+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Specifically serves those who are already inpatients at Lakeville
Area Served: No restriction **PTrans:** N
Contact: Bruce Shlager, Director

DAVID JON LOUISON FOUNDATION, INC.
137 Newbury Street
Brockton, MA 02041
(508)584-4315

Hours: 24hrs
Services: B,G
Description: Provides shelter and counseling for those in crisis
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Up to 90 days
Age: All
Residential: Y **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Plymouth County **PTrans:** Y
Contact: Doreen Downy, Director

FAMILY COUNSELING AND GUIDANCE CENTER
475 School Street
Marshfield, MA 02050
(617)837-1133

Hours: M-Th:9am-9pm;Fr:9am-5pm
Services: A,B
Description: Substance abuse and mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:**
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Shore and Plymouth County **PTrans:** N
Contact:

HIGH POINT
1233 State Road
Plymouth, MA 02360
(800)233-4478 (508)224-7701

Hours: 24hrs
Services: A
Description: Inpatient and outpatient chemical dependency treatment
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: 62 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Admissions Department

HINGHAM INTERFAITH SHELTER
258 Rockland Street
Hingham, MA 02043
(617)749-7614

Hours: 24hrs
Services: G,J,L
Description: Shelter for homeless families referred by welfare department
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Shore **PTrans:** Y
Contact: Herb Newell, Operations Manager

HOME, HEALTH, AND CHILD CARE SERVICES
15A Bolton Street, Box 4010
Brockton, MA 02403
(508)588-6070

Hours: M-F:8am-5pm
Services: J,L,M
Description: Provides homemakers for elderly and disabled, parent aid, and child care resource/referral service
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French, Portuguese
Notes:
Area Served: Eastern Massachusetts **PTrans:** Y
Contact: Cecilia Davelin, Program Manager

NEW ENGLAND VILLAGES
664 School Street
Pembroke, MA 02359
(617)293-5461

Hours: 24hrs
Services: C,I,J
Description: Residential program for mentally retarded adults; offers employment placement
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 21+
Residential: Y **Day Care:** N **Meals:** Y
Languages: ASL
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Judy Endrachio

OLD COLONY COUNCIL, B.S.A.
P.O. Box 931
South Carver, MA 02366
(508)224-2112

Hours: M-F:9am-5pm
Services: B,D,H
Description: Residential group-care/education program for male youths referred by DYS
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 3-4 months
Age: 13-17 years
Residential: 13 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** N
Contact: Stephen Folino, Program Director

PHAENUF CENTER
104 Market Street
Brockton, MA 02401
(508)584-0500

Hours: M-F:9am-7pm
Services: A
Description: Outpatient substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need Based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: David Kaufer, Director

PLYMOUTH COALITION FOR THE HOMELESS
268 Thompson Street
Halifax, MA 02330
(617)294-8080

Hours: M-F:9am -5pm
Services: I,D,G
Description: Shelter for homeless families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 9 months
Age: All
Residential: 7 families **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Plymouth County and surrounding areas **PTrans:** N
Contact: Maggie Barry, Case Manager

PLYMOUTH MENTAL RETARDATION SERVICES
345 Court Street
Plymouth, MA
(508)747-1168

Hours: M-F:9am-5pm
Services: A
Description: Outpatient mental health program and emergency services for individuals with mental retardation
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Plymouth area **PTrans:** Y
Contact: Intake Worker

PROJECT TURNABOUT, INC.
224 Beal Street
Hingham, MA 02043
(617)749-6320

Hours: 24hrs
Services: A
Description: Therapeutic community for male substance abusers
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:** 18 months
Age: 21+
Residential: 30 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: George Smart, Executive Director

SOUTH SHORE HOUSING DEVELOPMENT CORPORATION
169 Summer Street
Kingston, MA 02364
(617)585-3885

Hours: M-F:9am-5pm
Services: I,M
Description: Provides assistance in finding housing in addition to rental assistance
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:**
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Plymouth and Bristol Counties **PTrans:** N
Contact: Stephen Dubuque, Executive Director

SOUTH SHORE WOMEN'S CENTER, INC.
14 Main Street
Plymouth, MA 02360
(508)746-2664

Hours: 24hrs
Services: B,G,K,M
Description: Counseling, advocacy services, and crisis intervention for women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Emergency safe-home network available
Area Served: Greater Plymouth **PTrans:** Y
Contact: Linda Rudnick, Executive Director

THE COUNSELING CENTER
94 South Main Street
Middleboro, MA 02346
(508)947-6100

Hours: M-Th:9am-9pm;F:9am-5pm
Services: A,B,C
Description: Provides comprehensive substance abuse, mental health, and vocational counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French
Notes:
Area Served: Greater Middleboro **PTrans:** Y
Contact: Intake Worker

THE KENNEDY CENTER
27 Winthrop Street
Charlestown, MA 02129
(617)241-8866

Hours: M,F:9am-5pm;Tu,Th:9am-8:30pm;W:9am-8pm
Services: A,M
Description: Outpatient program for substance abuse treatment
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Jack Griffin

SUFFOLK COUNTY

CITIES/TOWNS

Boston
Chelsea
Revere
Winthrop

KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the Services provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

ADCARE HOSPITAL—OUTPATIENT SERVICES
14 Beacon Street
Boston, MA 02111
(617)227-2622

Hours: M-F:6am-5pm
Services: A
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: DSAS Funded
Area Served: Suffolk County **PTrans:** Y
Contact: Intake Worker

ADDICTION SERVICES—NARCOTIC ADDICTION CLINIC
400 Frontage Road
South Boston, MA 02127
(617)534-4032

Hours: 6:30am-3:30am
Services: A
Description: Substance abuse treatment and counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:** Up to 24 months
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Rosemarie McLaughlin, Intake Worker

ADDICTION TREATMENT CENTER OF NEW ENGLAND
77F Warren Street
Brighton, MA 02135
(617)254-1271 (617)782-0191

Hours: M-F:6:30am-7:30pm
Services: A,C,L,N
Description: Outpatient counseling and related services for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 4-6 weeks **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Preference given to Allston-Brighton residents **PTrans:** Y
Contact: Kim Adams

ALCOHOLICS ANONYMOUS
368 Congress Street
Boston, MA 02210
(617)426-9444

Hours: M-F:9am-9pm
Services: A
Description: Co-counseling for recovering alcoholics
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** N
Contact: Administrative Head

BAY COVE SUBSTANCE ABUSE CENTER
104 Lincoln Street
Boston, MA 02111
(617)350-6270

Hours: M-F:9am-6pm
Services: A
Description: Methadone outpatient detoxification clinic
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 20+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: DSAS funded
Area Served: Greater Boston **PTrans:** Y
Contact: Intake Worker

BOSTON ALCOHOL DETOXIFICATION PROJECT, INC.
19 Father Francis Gilday Street
Boston, MA 02118
(617)266-2615

Hours: 24hrs
Services: A,B,D
Description: Medical detoxification, transitional care facility
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: Boston and areas within 60 miles **PTrans:** Y
Contact: Mary Scannelli, Admissions Nurse

BOSTON CENTER FOR INDEPENDENT LIVING
95 Berkeley Street
Boston, MA 02116
(617)338-6665 (617)338-6662

Hours: M-F:9am-5pm
Services: J
Description: Services for youths and adults with disabilities
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact:

BOSTON CHINESE YOUTH ESSENTIAL SERVICE
199 Harrison Avenue
Boston, MA 02111
(617)482-4243

Hours: 9am-6pm
Services: B,C,D,K,M
Description: Counseling, advocacy, educational, employment, and referral services for Asian young adults
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 16-31 years
Residential: N **Day Care:** N **Meals:** N
Languages: Chinese, Khmer, Vietnamese
Notes:
Area Served: Boston area **PTrans:** Y
Contact: Marie Mook, Social Worker

BOSTON CITY HOSPITAL–NARCOTIC ADDICTION SERVICES
400 Frontage Road
South Boston, MA 02127
(617)269-1770 (617)534-5554

Hours: M-F:6am-3pm
Services: B
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Suffolk County **PTrans:** Y
Contact: Intake Worker

BOSTON CITY HOSPITAL–SUBSTANCE ABUSE CLINIC
818 Harrison Avenue
Boston, MA 02118
(617)424-4212 (617)534-4212

Hours: M-F:9am-5pm
Services: A
Description: Substance abuse treatment and counseling
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 19+
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Cindy Omeara, Secretary

BOSTON COMMUNITY SERVICES
26 Central Avenue
Hyde Park, MA 02132
(617)364-5200

Hours: 24hrs
Services: B
Description: Short and long term counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Lawrence E. Lifson M.D.

BOSTON COMMUNITY SERVICES
25 Willow Street
West Roxbury, MA 02132
(617)323-8480

Hours: 24hrs
Services: B
Description: Short and long-term counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Michael Good M.D.

BOSTON YWCA
140 Clarendon Street
Boston, MA 02116
(617)536-7940

Hours:
Services: M
Description: Child care and referral services for adolescent parents
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:**
Age: Daycare:15 months-5 yrs
Residential: N **Day Care:** Y **Meals:**
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact:

BRIGHAM & WOMENS HOSPITAL–DRUG & ALCOHOL UNIT
75 Francis Street
Boston, MA 02115
(617)732-6029

Hours: M-F:8am-5pm
Services: A
Description: Outpatient substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 17+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: **PTrans:** Y
Contact: Robert Hottin, Coordinator

CORE
273 Meridian Street
East Boston, MA 02150
(617)569-8717

Hours: 24hrs
Services: A,J
Description: Provides various human services for community youth
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: 12-17 years
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Carol Pepi, Executive Director

CARNEY HOSPITAL–AMBULATORY ALCOHOL/DRUG PROGRAM
2100 Dorchester Avenue
Dorchester, MA 02124
(617)296-4000

Hours: M-F:8:30am-4:30pm
Services: A
Description: Substance abuse education, intervention, counseling
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Barbara Gray, Counselor

CHELSEA SUBSTANCE ABUSE PROGRAM
375 Broadway
Chelsea, MA 02150
(617)884-6829

Hours: M-F:9am-10pm
Services: A
Description: Outpatient substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Chelsea **PTrans:** Y
Contact: Amy Harris, Director

COMMUNITY SERVICES FOR WOMEN/SOCIAL JUSTICE FOR WOMEN
108 Lincoln Street, 6th floor
Boston, MA 02111
(617)482-0747

Hours: M-F:9am-5pm
Services: A,B,C,E,J,N
Description: An alternative sentencing program for women, administering several innovative rehabilitation programs
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: One program available **Day Care:** N **Meals:** N
Languages:
Notes: Serves defendants of Boston Municipal and Suffolk Courts
Area Served: See notes **PTrans:** Y
Contact: Marian L. Klausner, Director

COMMUNITY WORKSHOPS, INC.
174 Portland Street
Boston, MA 02114
(617)720-2233

Hours: M-F:9am-4:30pm
Services: C
Description: Employment training and counseling for adults with disabilities
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Terry Berlin, Employment Consultant

COOPERATIVE APARTMENTS
7 Filomena Road
Roslindale, MA 02131
(617)323-3080

Hours: M-F:9am-5pm
Services: B,D,H
Description: Residential treatment facility for the mentally retarded
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 18+
Residential: 4 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Carol Welch, House Manager

CRITTENTON HASTINGS HOUSE
10 Perthshire Road
Brighton, MA 02135
(617)782-7600

Hours: M-F:9am-5pm
Services: B,C,D,E,G,L,M
Description: For women, children, and families around needs related to sexuality, pregnancy, parenting, and family life
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Dutch, Papamianto, Portuguese, Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Intake worker

DAVISON HOUSE
29 Davison Street
Hyde Park, MA 02136
(617)323-2285

Hours: M-F:9am-5pm
Services: E,I
Description: Residential housing facility to promote independent living
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Thelma Williams Liaison

DIMOCK AMBULATORY SERVICES
55 Dimock Street
Roxbury, MA 02115
(617)442-2121

Hours: 24hrs
Services: A,B
Description: Alcohol and substance abuse clinic
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: 48hrs **Duration:** Varies
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: North Dorchester, Jamaica Plain, Roxbury **PTrans:** Y
Contact: Wendy Austin, Administrative Secretary

DIMOCK COMMUNITY HEALTH CENTER
84 Warren Street
Roxbury, MA 02119
(617)442-6769

Hours: M-Th:9am-7pm;F:9am-5pm
Services: A,D,E,H
Description: Multi-service health center; youth program available
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1 week **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Greater Boston **PTrans:** Y
Contact: Steve Muss, Director

DIMOCK HIV & AIDS SERVICE
55 Dimock Street
Roxbury, MA 02119
(617)442-9825 (617)442-6758

Hours: M-F:9am-5pm
Services: A,B,D,J,N
Description: Provides counseling and social services for local HIV+ community
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-Based
Age: All
Residential: 44 beds **Day Care:** N **Meals:** Y
Languages: Creole, Spanish
Notes: Pediatric program for high-risk women and their children
Area Served: Greater Boston **PTrans:** Y
Contact: Shawnette Reed, Secretary

DORCHESTER ALCOHOL CONSORTIUM–HARBOR HEALTH
398 Neponset Avenue
Dorchester, MA 02122
(617)282-3200

Hours: M-F:8:30am-9pm;Sa:9am-1pm
Services: A,E
Description: Community based health center
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish, Vietnamese
Notes: DSAS Funded
Area Served: No restriction **PTrans:** Y
Contact: Andrew Shiff, Intake worker

EMPLOYMENT CONNECTIONS, INC.
980 Broadway Street
Chelsea, MA 02150
(617)884-1755

Hours: M-Th:8am-4:30pm
Services: C,D,H
Description: Education and job-training for low-income adults and youth
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Indonesian,Japanese,Khmer,Mandarin,Portuguese,Spanish,Vietnamese
Notes:
Area Served: Metro North SDA **PTrans:**
Contact: Debra Hughes, Director

F.I.R.S.T.
34 Intervale Street
Dorchester, MA 02121
(617)445-6009 (617)445-1500

Hours: 24hrs
Services: A,C,D,H,M,N
Description: Community based service for the prevention of substance abuse
Fee: N **Scale:** N **Third Party:** N
Waiting Period: **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** N
Languages:
Notes: N
Area Served: No restriction **PTrans:** N
Contact:

FAMILY COUNSELING & GUIDANCE CENTER
49 Franklin Street
Boston, MA 02110
(617)542-0903

Hours: M-Th:8:30am-8:30pm;F:8:30am-5pm
Services: A,B
Description: Comprehensive family counseling center
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Debra Milner, Director

FEDERATED DORCHESTER/NEIGHBORHOOD HOUSES
275 East Cottage Street
Dorchester, MA 02125
(617)282-2180

Hours: M-F:9am-6pm
Services: A,B
Description:
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** Pre-school available **Meals:** N
Languages: N
Notes: DSAS Funded; call for specific description
Area Served: Dorchester **PTrans:** Y
Contact: Intake worker

FENWAY COMMUNITY HEALTH CENTER
16 Haviland Street
Boston, MA 02115
(617)267-0900

Hours: M-Th:8am-8pm;F:8am-5pm;Sa:10am-3pm
Services: A,B,J,M,N
Description: Multi-service center for lesbian, gay, and bisexual community
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 2 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French, Portuguese, Spanish
Notes: Affiliated with Beth Israel hospital
Area Served: **PTrans:** Y
Contact: Steve Huber

FIRST ALGONQUIN ACADEMY
22 Algonquin Street
Dorchester, MA 02124
(617)265-3639

Hours: 24hrs
Services: A,D
Description: Residential substance abuse program for women
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: **Duration:** 9-14 months
Age: 16-40 years
Residential: 24 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Evelyne Jones, Director

FIRST, INC.
372 Bluehill Avenue
Dorchester, MA 02121
(617)445-5230 (617)445-5231

Hours: M-Tu:9am-8pm;W-F:9am-5pm
Services: A
Description: Substance abuse counseling/treatment
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Varies
Age: 16+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes: DSAS Funded
Area Served: Greater Boston **PTrans:** Y
Contact: Connie Aponte

HABIT MANAGEMENT INSTITUTE
648 Beacon Street
Boston, MA 02215
(617)667-3488

Hours: M-F:6am-5pm
Services: A,B
Description: Substance abuse services
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS funded
Area Served: Suffolk County **PTrans:** Y
Contact: Rosalie Gillis, intake Coordinator

HIGHER EDUCATION INFORMATION CENTER
666 Boylston Street
Boston, MA 02116
(617)536-0200 (800)442-1171

Hours: M-Th:9am-9pm;F:Sa:9am-5pm
Services: C,D,M
Description: Provides academic and vocational counseling
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Russian, Spanish, Vietnamese
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Jane Coiiins, Director

HOPE HOUSE, INC.
40 Upton Street
Boston, MA 02118
(617)267-4673

Hours: 24hrs
Services: A
Description: Residential substance abuse treatment program
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** 6 months
Age: All
Residential: 80 beds **Day Care:** Y **Meals:** N
Languages: Varies according to current funding
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Counseior-on-Duty

HYDE PARK AVENUE APARTMENTS
386 Hyde Park Avenue
Hyde Park, MA 02136
(617)325-3753

Hours: 24hrs
Services: I
Description: Supervised apartments with minimal staffing
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Thelma Williams, Liason

INTERIM HOUSE
62 Waldeck Street
Dorchester, MA 02124
(617)265-2636

Hours: M-F:8am-4pm
Services: A,B,I
Description: Substance abuse recovery home for men
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: French
Notes:
Area Served: Suffolk County and surrounding areas **PTrans:** Y
Contact: Yvonne Linehan, Director

JFK FAMILY SERVICE CENTER
27 Winthrop Street
Charlestown, MA 02138
(617)241-8866

Hours: M-F:9am-5pm
Services: A,B
Description: Comprehensive counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Varies
Age: 418+
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Greater Boston **PTrans:** Y
Contact: Hilding Ohrstrom

KINSHIP PROJECT
1800 Columbus Avenue
Roxbury, MA 02119
(617)442-7442

Hours: M-F:9am-5pm
Services: A,D,H,J
Description: Post-treatment educational and counseling program for drug-exposed children and their families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:**
Age: Families of children 0-5 years
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes: Parents need to have participated in substance-abuse treatment
Area Served: Roxbury, Dorchester, Jamaica Plain **PTrans:** Y
Contact: Cathy Thomas

LA ALIANZA HISPANA
409 Dudley Street
Roxbury, MA 02119
(617)427-7175

Hours: M-F:9am-9pm
Services: B,C,D,H,J
Description: Multi-service center providing social services to the Hispanic community
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Portuguese, Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Luis Prado, Executive Director

MASSACHUSETTS BAR ASSOCIATION–LAWYER REFERRAL SERVICE
20 West Street
Boston, MA 02111
(617)542-9103

Hours:
Services: K,M
Description: Offers referrals to legal representation
Fee: N **Scale:** N **Third Party:** N
Waiting Period: **Duration:**
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: No restriction **PTrans:**
Contact: Dorothea Boniello, Director

MASSACHUSETTS GENERAL HOSPITAL–WEST END GROUP PRACTICE
15 Parman Street ACC-712
Boston, MA 02114
(617)726-2712 (617)726-2713

Hours: M-F:8:30am-7pm;Sa:8am-12pm
Services: A
Description: Individual/group counseling for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 6 weeks **Duration:** Need-based
Age: 16+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Greater Boston **PTrans:** Y
Contact: Barbara Delaney, Coordinator

METROPOLITAN DAY REPORTING CENTER
95 Berkley Street
Boston, Ma 02116
(617)426-49800

Hours: 24hrs
Services: C,D,J
Description: Program providing services to reintegrate Inmates into the community
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restrlction **PTrans:** Y
Contact: Elizabeth Curtain, Director

MY SISTERS' PLACE
62 Berkeley Street
Boston, MA 02116
(617)542-7176

Hours: M-F:9am-5pm
Services: C,I,J,K,M
Description: Training/support services for homeless women or women at risk of becoming so
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Intake Worker

NODDLES ISLAND MULTI-SERVICE AGENCY, INC.
264 Meridian Street, Box 251
East Boston, MA 02128
(617)569-7310 (617)569-6050

Hours: M-Th:9am-9pm;F:9am-5pm
Services: A,B,E,N
Description: Substance abuse treatment agency providing both inpatient and outpatient care and outreach education
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: 24 beds **Day Care:** N **Meals:** Y
Languages: N
Notes: DSAS Funded
Area Served: Priority to E.Boston residents **PTrans:** Y
Contact: Barbara Eddy, Clinical Director

NORTH CONWAY INSTITUTE
14 Beacon Street
Boston, MA 02110
(617)742-0424

Hours: Su-Sa:8am-5pm
Services: A,B
Description: Comprehensive mental health and substance abuse counseling
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Reverend David Works

PEACEFUL MOVEMENT COMMITTEE
150 American Legion Highway
Dorchester, MA 02124
(617)436-3159

Hours: M-F:9am-5pm
Services: B,D,M
Description: Counseling and human services
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Varies
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Greater Boston **PTrans:** Y
Contact: Secretary

PROJECT STAR
1800 Columbus Avenue
Roxbury, MA 02119
(617)4427442

Hours: M-F:9am-5pm
Services: B,H,J,K,N
Description: Collaborative project providing services to HIV+ children and their families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:**
Age: 0-5 years
Residential: N **Day Care:** Y **Meals:** N
Languages: Spanish
Notes:
Area Served: Suffolk County **PTrans:** Y
Contact: Geneva Woodruf

PROJECT TRUST
721 Massachusetts Avenue
Boston, MA 02118
(617)534-4495

Hours: 8:30am-5pm
Services: 7A,M,N
Description: Recovery services for IV drug users, family, and friends
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: **PTrans:** Y
Contact:

RIVER STREET LODGE
985 River Street
Hyde Park, MA 02136
(617)361-8648

Hours: M-F:9am-5pm
Services: B,D,H
Description: Residential facility for young adults, providing mental illness treatment
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 18+
Residential: 8 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Linda Winn, House Manager

SPAN, INC.
110 Arlington Street
Boston, MA 02116
(617)423-0750

Hours: M-F:9am-4:30pm
Services: A,B,K,M
Description: Providing support services to offenders In the process of reintegration
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages:
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Any counselor

SHEPARD HOUSE
22 Windere Road
Dorchester, MA 02125
(617)282-4102

Hours: M-F:8am-7pm
Services: A,B
Description: Inpatient substance abuse treatment for women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: James Yetman

SOLDIERS HOME
Crest Avenue
Chelsea, MA 02150
(617)884-5660

Hours: 24hrs
Services: A,E
Description: Residential and outpatient health care facility for veterans
Fee: Y **Scale:** N **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Eastern Massachusetts **PTrans:** Y
Contact: William D. Thompson, Commandant

SOUTH BOSTON ACTION COUNCIL,INC.
424 West Broadway
Boston, MA 02127
(617)269-5160

Hours: M-F:9am-7pm
Services: A,F,M
Description: Provides a variety of resources in order to reduce substance abuse in the community
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: 3-4 weeks **Duration:** Need-based
Age: 14+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: DSAS funded
Area Served: No restriction **PTrans:** N
Contact: George LeBlanc, Director

SOUTHERN JAMAICA PLAIN HEALTH/BRIGHAM & WOMEN'S
689 Centre Street
Jamaica Plain, MA 02130
(617)522-5900

Hours: M-Tu:9am-7:30pm;W:9am-7pm;Th:9am-8pm
Services: A
Description:
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: Spanish
Notes: DSAS Funded
Area Served: No restriction **PTrans:**
Contact: Laurie Applebe

SOUTHWEST BOSTON COMMUNITY SERVICE
780 American Legion Highway
Roslindale, Ma 02131
(617)325-6700 (617)325-6581

Hours: 24hrs
Services: A,B,D,J,M
Description: Full array of outpatient and inpatient mental health and substance abuse treatment/rehabilitation, etc.
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Chinese, Portuguese, Spanish
Notes: DSAS Funded
Area Served: Greater Boston **PTrans:** Y
Contact: Mary Lee Blais, Executive Director

ST. ELIZABETH'S HOSPITAL
736 Cambridge Street
Boston, MA 02135
(617)789-2574

Hours: 24hrs
Services: A
Description: inpatient/outpatient treatment for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Dr. Lukes, Director

TECUMSEH HOUSE DROP-IN CENTER
107 Fisher Avenue
Roxbury, MA 02120
(617)731-3366

Hours: M-F:9am-5pm
Services: A,F,M
Description: Outpatient substance abuse counseling for Native Americans
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Within Route 128 beit **PTrans:** Y
Contact:

THE ALTERNATIVE HOUSE
450 Walk Hill Street
Mattapan, MA 02126
(617)436-6369

Hours: 24hrs
Services: B,i
Description: Highly protective living facility for adults with mental health problems
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: 11 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Helen Donna Golden, House Manager

THE BRIDGE, INC/BRIDGE OVER TROUBLED WATERS
47 West Street
Boston, MA 02111
(617)423-9575

Hours: M-F:10am-6pm
Services: A,C,D,E
Description: Offers various counseling programs and services for youth
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: Under 25 years
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS funded
Area Served: No restriction **PTrans:** Y
Contact: Barbara Whalen, Director

THE CROSSROADS EMPLOYMENT SERVICE
10 Green Street
Jamaica Plain, MA 02130
(617)983-9937

Hours: M-F:9am-5pm
Services: C
Description: Employment service which provides support during the initial phases of entering job market
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Y **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Lester Williams, Coordinator

THE WALNUT HOUSE
409 Walnut Avenue
Roxbury, Ma 02119
(617)442-6061 (617)442-8607

Hours: 24hrs
Services: G,J
Description: Shelter and services for homeless people with mental illnesses
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: 3-4 months **Duration:** Need-based
Age: 30+
Residential: Y **Day Care:** N **Meals:** Y
Languages: Portuguese, Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Wendy Worell, Program Director

UPHAMS CORNER HEALTH CENTER
500 Columbia Road
Dorchester, MA 02165
(617)287-8000

Hours: M,W,F:9am-5pm;Tu,Th:9am-9pm
Services: B,E,M
Description: Offers various services to support family health
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Cape Verdean, French, Khmer, Lao, Spanish, Vietnamese
Notes:
Area Served: North Dorchester, Roxbury **PTrans:**
Contact: Jeff Walten, Executive Assistance

VETERANS ADMINISTRATION–ADDICTION TREATMENT PROGRAM
251 Causeway Street
Boston, MA 02325
(617)565-8358 6172481010

Hours: M-F:8am-4:30pm
Services: A
Description: Substance abuse treatment and counseling for veterans
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Suffolk County **PTrans:** Y
Contact: Jane Weinert, Coordinator

WOMEN INCORPORATED
244 Townsend Street
Dorchester, MA 02121
(617)442-6166

Hours: M-F:8am-5pm
Services: A
Description: Outpatient substance abuse treatment and counseling for women
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: Y **Duration:** Need-based
Age: 20+
Residential: Y **Day Care:** Y **Meals:** Y
Languages: N
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact: Betsi Pendry, Intake Specialist

YMCA INTERNATIONAL SERVICES
316 Huntington Avenue
Boston, MA 02115
(617)536-7800

Hours: 9:30am-9:00pm
Services: D,J,M
Description: Full social service counseling; preparation for ESL, TOEFL, GED
Fee: Y **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Boston **PTrans:** Y
Contact:

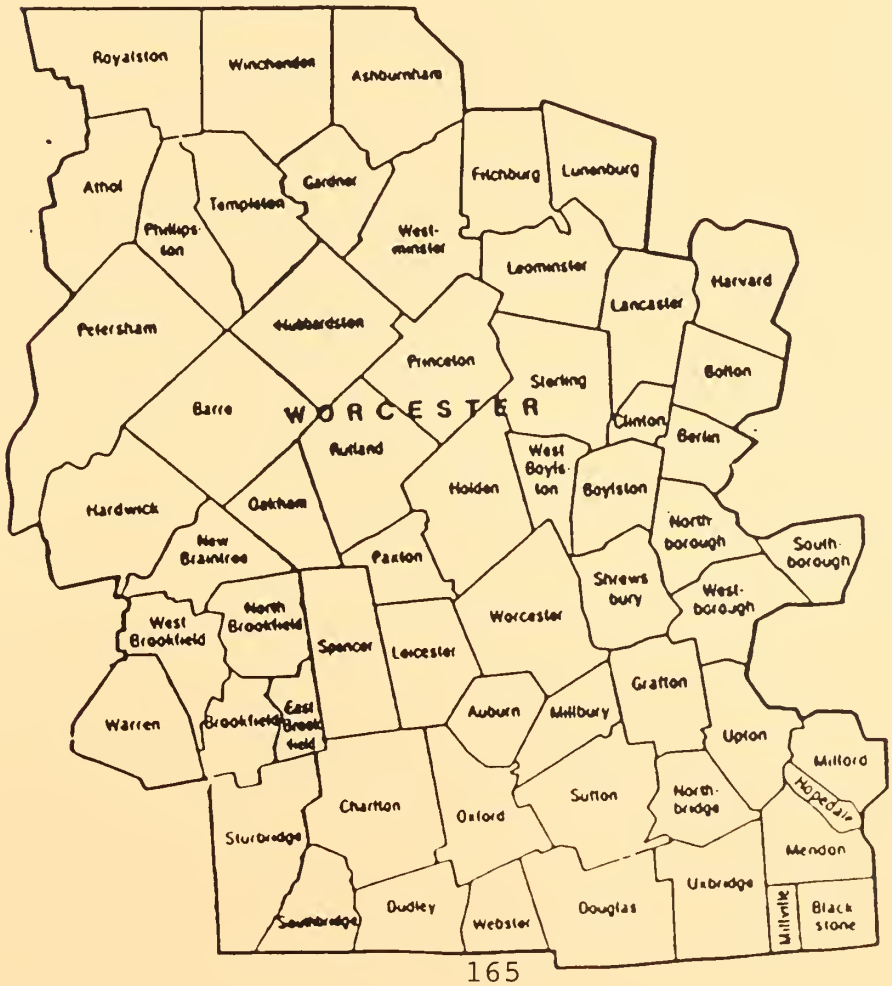
YESTERDAY, TODAY & TOMORROW, INC.
80 Broad Street
Boston, MA 02110
(617)426-8220

Hours: M-F:9:30am-7:30pm
Services: A,B,M
Description: Counseling, drug education, and academic referral for offenders
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Wherever DOC facilities located **PTrans:** Y
Contact: Stanley Jones, Director

WORCESTER COUNTY

CITIES/TOWNS

Ashburnham
Athol
Auburn
Barre
Berlin
Blackstone
Bolton
Boylston
Brookfield
Charlton
Clinton
Douglas
Dudley
East Brookfield
Fitchburg
Gardener
Grafton
Hardwick
Harvard
Holden
Hopedale
Hubbardston
Lancaster
Leicester
Leominster
Lunenburg
Mendon
Milford
Millbury
New Braintree
North Brookfield
Northborough
Northbridge
Oakham
Oxford
Paxton
Petersham
Phillipston
Princeton
Royalston
Rutland
Shrewsbury
Southborough
Southbridge
Spencer
Sterling
Sturbridge
Sutton
Templeton
Upton
Uxbridge
Warren
Webster
West Boylston
West Brookfield
Westborough
Westminster
Winchendon
Worcester



KEY TO SERVICES

A: Alcohol and Substance Abuse Treatment Services

B: Mental Health Counseling

C: Vocational Training/Counseling

D: Educational Services

E: Health Care

F: Recreational Program

G: Shelter

H: Youth Programs

I: Housing

J: Social Services

K: Legal Services/Advocacy

L: Family Planning

M: Information/Referral Services

N: AIDS Related Services

n.b. In all listings in this directory Y=Yes, N=No, except for the **Services** provided where the above codes are applicable.

"PTrans" = Access to Public Transportation.

ADCARE HOSPITAL
107 Lincoln Street
Worcester, MA 01605
(508)799-9000

Hours: M-F:8am-4pm
Services: A
Description: Substance abuse treatment and counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS Funded
Area Served: Worcester County **PTrans:** Y
Contact: Intake Worker

BANCROFT HUMAN SERVICES, INC.
25 Quinsigamond Avenue
Worcester, MA 01608
(508)755-7118

Hours: M-F:8:30am-5pm
Services: A,B,H
Description: Counseling center for substance abusers and their families; residential program available for youths
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 13+
Residential: 20 beds **Day Care:** N **Meals:** N
Languages: Spanish
Notes: Residential program is 90 days
Area Served: Central Massachusetts **PTrans:** Y
Contact: Sally Watson, Intake Secretary

BATTERED WOMEN'S RESOURCES
150 Main Street
Fitchburg, MA 01420
(508)342-9355

Hours: M-F: 9am-5pm
Services: B,G,K,M
Description: Support services for battered women
Fee: N **Scale:** Y **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** **Meals:**
Languages: Spanish, TTY
Notes: Shelter fee is $1 per day
Area Served: **PTrans:** Y
Contact:

BOLTON PSYCHOTHERAPY ASSOCIATION
563 Main Street
Bolton, MA 01740
(508)779-6505

Hours: M-F:7:30am-9:00pm
Services: B
Description: Comprehensive mental health counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Bolton area **PTrans:** N
Contact: Leigh Tuttle, Senior Partner

CATHOLIC CHARITIES WORCESTER–CROZIER HOUSE
133 Granite Street
Worcester, MA 01604
(508)799-2281

Hours: 24hrs
Services: A
Description: Residential substance abuse treatment and counseling
Fee: N **Scale:** Y **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes: DSAS Funded
Area Served: Worcester County **PTrans:** Y
Contact: House Manager

CENTER FOR SUBSTANCE ABUSE AND MENTAL HEALTH
26 Queen Street
Worcester, MA 01610
(508)799-8332

Hours: 24hrs
Services: A,B,N
Description: Residential program offering comprehensive counseling and detox services as well as AIDS education/testing
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Up to 3 months
Age: 18+
Residential: 40 beds **Day Care:** N **Meals:** Y
Languages:
Notes: Special women's unit available
Area Served: No restriction **PTrans:** Y
Contact: Admissions Nurse

CHANNING HOUSE
18 Channing Street
Worcester, MA 01605
(508)755-8088

Hours: 24hrs
Services: A
Description: Residential treatment program for male substance abusers
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** 6 months
Age: 18-60 years
Residential: 20 beds **Day Care:** N **Meals:** N
Languages: Spanish
Notes: DSAS funded
Area Served: No restriction **PTrans:** Y
Contact: Rick L. Thibodeau

DAYBREAK, INC.
72 Cambridge Street, #222
Worcester, MA 01603
(508)755-9030 (508)755-5371

Hours: 24hrs
Services: B,G,K,M
Description: Shelter and advocacy for battered women and their children
Fee: N **Scale:** N **Third Party:** N
Waiting Period: **Duration:** 4 weeks
Age:
Residential: 5 beds **Day Care:** **Meals:**
Languages: Spanish
Notes: Women must not be actively using drugs/alcohol
Area Served: No restriction **PTrans:**
Contact:

EMERGENCY NURSES C.A.R.E., INC.
18 Lyman Street
Westboro, MA 01581
(508)366-7591

Hours: M-F:8:30am-4:30pm
Services: D
Description: Provides educational programs with ex-offenders speaking of their crimes at area high schools
Fee: N **Scale:** N **Third Party:** N
Waiting Period: N **Duration:** Need-based
Age:
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: Serves as "community service" hours for ex-offenders
Area Served: No restriction **PTrans:** Y
Contact: Karen Courtney, Office Manager

FAITH HOUSE
142 Burncoat Street
Worcester, MA 01606
(508)853-9496 (508)852-6610

Hours: 24hrs
Services: A
Description: Residential substance abuse treatment center for women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: Y **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes: DSAS Funded
Area Served: Worcester County **PTrans:** Y
Contact: Robert Pezella, Director

HARRINGTON SUBSTANCE ABUSE CENTER
29 Pine Street
Southbridge, MA 01550
(508)765-9167

Hours: M-Th:8:30am-8:30pm;F:8:30am-5:00pm
Services: A,B,D,M
Description: Substance abuse counseling and education/prevention
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Polish, Spanish
Notes:
Area Served: Southern Worcester County **PTrans:** N
Contact: Michael Marchese, Director

LINDA FAY GRIFFIN HOUSE
15 Northampton Street
Worcester, Ma 01605
(508)755-8990

Hours: 24hrs
Services: A,B,C,F,I,J,K,N
Description: Recovery home for female substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** 6 Months
Age: 18-65 years
Residential: 15 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Joan Iovieno, Program Director

MONTACHUSETT OPPORTUNITY COUNCIL–HEAD START PROGRAM
26 Main Street
Leominster, MA 01453
(508)537-9547 (508)939-2583

Hours: M-F:8:30am-4:30pm
Services: H,L
Description: Offers family services and pre-school day program for low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** School year
Age: Pre-school
Residential: N **Day Care:** Y **Meals:** Y
Languages: French, Spanish
Notes:
Area Served: Northern Worcester County **PTrans:** Y
Contact: Deborah Hubbard, Director

N.C.A.C.– GARDNER OUTPATIENT SERVICES
316 Central Street
Gardner, MA 01440
(508)632-1736

Hours: M-F:9am-5pm
Services: A,B
Description: Comprehensive mental health and substance abuse counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Chinese
Notes:
Area Served: Northern Worcester County **PTrans:** Y
Contact: Mark Sullivan, Director

NAUKEAG COUNSELING CENTER
106 Merriam Avenue
Leominster, MA 01453
(508)537-4004 (800)527-0282

Hours: M-Fr:8am-4pm
Services: A,B,M
Description: Comprehensive outpatient counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Northern Worcester County **PTrans:** Y
Contact: Donna Lucci, Office Manager

NAUKEAG HOSPITAL
216 Lake Avenue
Ashburnham, MA 01430
(800)541-6657 (508)827-5115

Hours: 24hrs
Services: A,B
Description: Inpatient substance abuse rehabilitation
Fee: N **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** 5-28 days
Age: 18+
Residential: 30 beds **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Darleen Perron

NORTH CENTRAL ALCOHOLISM COMMISSION
316 Central Street
Garder, MA 01440
(508)632-1736

Hours: M-F:8am-6pm
Services: A
Description: Outpatient counseling for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Spanish
Notes: Minors need written parental consent
Area Served: N. Central Massachusetts **PTrans:** Y
Contact: Pat Raymond, Program Coordinator

NORTH CENTRAL ALCOHOLISM COMMISSION
71 Pleasant Street
Leominster, MA 01453
(508)537-8278

Hours: M-F:8am-9pm
Services: A
Description: Substance abuse treatment/counseling services
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 3 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: Chinese, Spanish
Notes:
Area Served: N. Central Massachusetts **PTrans:** Y
Contact: Mark Sullivan, Director

NORTH CENTRAL ALCOHOLISM COMMISSION, INC.
17 Orchard Street
Leominster, MA 01453
(508)537-6446

Hours: 24hrs
Services: A
Description: Inpatient substance-abuse detoxification center
Fee: N **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** 5-10 days
Age: All
Residential: Y **Day Care:** N **Meals:** Y
Languages: Spanish
Notes: Minors need written parental consent
Area Served: N. Central Massachusetts **PTrans:** Y
Contact: Lizabeth Coughlan, Detox Director

PROSPECT HOUSE, INC.
110 Lancaster Street
Worcester, MA 01609
(508)799-0702 (508)798-2579

Hours: M-F:8am-7pm
Services: A,N
Description: Offers comprehensive treatment to adult and teen substance abusers; outreach to minority communities
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 2 weeks **Duration:** Need-based
Age: 16+
Residential: 35 Beds **Day Care:** N **Meals:** N
Languages: Spanish
Notes:
Area Served: Greater Worcester **PTrans:** Y
Contact: Francis Pisegna, Deputy Director

S.M.O.C. HEAD START
454 Water Street
Framingham, MA 01701
(508)877-2962

Hours: M-F:8:00am to 5:00pm
Services: D
Description: Pre-school program for children from low-income families
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** School year
Age: Pre-school
Residential: N **Day Care:** Y **Meals:** Y
Languages: Spanish
Notes:
Area Served: Middlesex County **PTrans:** N
Contact:

SOUTH CENTRAL WIC PROGRAM
29 Pine Street
Southbridge, MA 01550
(508)765-9167

Hours:
Services: D,J
Description: Nutrition education and food-voucher program for low-income pre/post-partum women
Fee: N **Scale:** N **Third Party:** N
Waiting Period: Varies **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: French, German, Spanish
Notes:
Area Served: No restriction **PTrans:**
Contact:

SPECTRUM ADDICTION SERVICES, INC.
106 East Main Street
Westboro, MA 01581
(508)366-5202 (800)468-4002

Hours: M-F:6am-9pm
Services: A
Description: Comprehensive residential recovery program for substance abusers
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: 74 beds **Day Care:** N **Meals:** Y
Languages: Spanish
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Michael Hughes, Director of Marketing

SPECTRUM HOUSE
155 Oak Street
Westboro, MA 01581
(800)852-0102 (508)366-1416

Hours: 24hrs
Services: A,B
Description: Residential substance abuse treatment
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: Varies **Duration:** Need-based
Age: 18+
Residential: Y **Day Care:** N **Meals:** Y
Languages: N
Notes: DSAS Funded
Area Served: Worcester County **PTrans:** N
Contact: Katie Kramer, Director

SPECTRUM OUTPATIENT SERVICES
105 Merrick Street
Worcester, MA 01609
(508)799-2753

Hours: M-F:6am-5pm
Services: A,B
Description: Outpatient substance abuse treatment and mental health counselling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: 18+
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes: DSAS Funded
Area Served: Worcester County **PTrans:** Y
Contact: Intake Worker

SPECTRUM PRIMARY CARE
205 Belmont Street
Worcester, MA
(800)334-4027

Hours: 24hrs
8Services: A
Description: Residential detoxification program
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 1 week **Duration:** 3 weeks
Age: 25+
Residential: 30 beds **Day Care:** N **Meals:** Y
Languages: N
Notes:
Area Served: No restriction **PTrans:** Y
Contact: Admissions Department

SPOFFORD HALL OUTPATIENT SERVICES
23 Midstate Drive
Auburn, MA 01501
(508)832-6294

Hours: M-F:9am-9pm
Services: A
Description: Outpatient substance abuse treatment/counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Worcester **PTrans:** Y
Contact:

ST. VINCENT HOSPITAL–DEPARTMENT OF ALCOHOL & DRUG SERVICES
25 Winthrop Street
Worcester, MA 01604
(508)798-6107

Hours: M-F:8:30am-5pm
Services: A
Description: Outpatient substance abuse treatment/counseling
Fee: Y **Scale:** Y **Third Party:** Y
Waiting Period: 3-6 weeks **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: Greater Worcester **PTrans:** Y
Contact: Intake worker

TRI-LINK COUNSELING AND FAMILY SERVICES, INC.
51 Everett Street
Southbridge, MA 01550
(508)765-9101

Hours: M-F:9am-5pm
Services: A,B,M,N
Description: Provide comprehensive counseling services for family support
Fee: Y **Scale:** N **Third Party:** Y
Waiting Period: N **Duration:** Need-based
Age: All
Residential: N **Day Care:** N **Meals:** N
Languages: N
Notes:
Area Served: South Central Worcester County **PTrans:** Y
Contact: